Scott

California

Monday, August 28, 2017 -

Friday, September 1, 2017

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Cardinal.

SD/ Los Angeles

Monday

10:00am-12:00pm

UAC Site Visit
Site Name: SWK San Diego
Site Address: (b)(6);(b)(7)(C) El Cajon CA (b)(6);(b)(7)(C), phone 619-832-2350
Site POC: (b)(6) work 619(b)(6), cell 619-(b)(6) (b)(6) (b)(6), work 619-(b)(6), cell 619(b)(6); FFS
Meeting participants:

- (b)(6) Regional Director SWK
- (b)(6), VP of Immigration Services SWK
- Program Director (b)(6)
- Lead Case Manager (b)(6)
- Lead Clinician (b)(6)
- Medical Coordinator (b)(6)
- FFS Heidi Staples if available
- CFS (b)(6)

2:00pm- 4:00pm

Refugee Site Visit
Site Name: Alliance for African Assistance
ORR Grants: – WF, MG, PC
Site Address: (b)(6);(b)(7)(C);(b)(7)(F) San Diego, CA (b)(6);(b)(7)(C);(b)(7)(F)
Site POC: Walter Lam, President ((b)(6)@alliance-for-africa.org)
Phone: (619) (b)(6)
Meeting participants:

- Walter Lam, President & CEO
- Jimmy Dervishi, Director of Resettlement Services
- (b)(6) Volunteer Coordinator
- (b)(6) Global Village Program Manager
- Global Village Marketing Coordinator
- Ms. (b)(6), Wilson Fish Program Manager
- (b)(6) Employment Specialist for Wilson Fish Program and Matching Grant Program
- (b)(6) Employment Specialist for Wilson Fish Program and Matching Grant Program
- (b)(6), Wilson Fish Case Manager
- (b)(6), Wilson Fish Case Manager
- (b)(6) Preferred Community Program and AmeriCorps
- (b)(6) Preferred Community Program and AmeriCorps

Tuesday

10:00am-12:00pm

Refugee Site Visit
Site Name: Catholic Charities Diocese of San Diego
ORR Grants: WF, MG, SS, CH

Site Address: (b)(6);(b)(7)(C);(b)(7)(F) San Diego, CA (b)(6);(b)
Site POC: Robert Moser, CEO ((b)(6) @ccdsd.org)
Phone: (619) (b)(6)
Alternative Contact: Nadine Toppozada, Director of Refugee Services
((b)(6) @ccdsd.org), phone (619) (b)(6) Ext. (b)(6)

Meeting participants:

- Dr. Robert Moser, Executive Director
- Nadine Toppozada, Director of Refugee Services
- (b)(6) Staff Physician, Refugee Health Assessment Program - Assistant Clinical Professor, Department of Family Medicine and Public Health, University of California, San Diego.
- (b)(6), Health Navigator
- (b)(6), Wilson Fish/Match Grant Case Manager
- (b)(6), Wilson Fish/Match Grant Case Manager
- (b)(6) Employment Specialist
- (b)(6), Employment Specialist
- (b)(6) Ignatian Volunteer
- (b)(6) Ignatian Volunteer

1:30-3:30pm

Refugee Site Visit
Site Name: IRC
ORR Grants: WF, SS, MED, MG, RFCCMED, IDA
Address: (b)(6);(b)(7)(C);(b)(7)(F) San Diego, CA (b)(6);(b)
Site POC
(b)(6) Deputy Director, ((b)(6) @rescue.org)
Phone: (619) (b)(6)
Meeting Participants:

- (b)(6) Regional Director
- (b)(6) Deputy Director, Programs
- (b)(6) Early Employment Manager
- (b)(6) VESL Supervisor
- (b)(6) VESL Instructor
- (b)(6) VESL Instructor
- (b)(6) Youth and Career Development Manager
- (b)(6) Asset Building Manager

Wednesday

10:30 – 11 am

Meet and Greet with State Coordinators
Meeting Location: Wyndham San Diego Bayside, Embarcadero Room
1355 North Harbor Drive, San Diego, CA 92101
See attached list of meeting participants

11-12pm

State Refugee Coordinator Meeting
Meeting Location: Wyndham San Diego Bayside/ Captain 5 meeting room
1355 North Harbor Drive San Diego, California 92101
Meeting Participants:

- (b)(6) SRC
- (b)(6) SRHC
- Marcela Ruiz, Chief, California Department of Social Services, Immigration and Refugee Branch
- Dan Torres, Director, Immigrant Integration, Office of the Governor

12pm-5pm

State Conference
Meeting Location: Wyndham San Diego Bayside, 1355 North Harbor Drive San Diego, California 92101

Thursday

10:00am-11:00am

Repatriation Meeting
Meeting Location: Wyndham San Diego Bayside, 1355 North Harbor Drive San Diego, California 9210, Porthole room
Invitees:

California Department of Social Services (CDSS)	Will Lightbourne, Director
	Pat Leary, Chief Deputy Director
	Kären Dickerson, Deputy Director
	LeAnn Raffanti, Bureau Chief
	Mary Ann Johnson, Program Manager I
	(b)(6)
	(b)(6)
California Governor's Office of Emergency Services (Cal OES)	Kristini Moffitt, Program Manager
	Lynne Olson, Sr. Emergency Services Coordinator
San Bernardino County Office of Emergency Services	Cindy Serrano, Assistant Emergency Services Manager
	Mike Antonucci, Emergency Services Manager

SD/ Los Angeles

2:30-3:15pm

URM Site Visit
Site Name: Crittenton Services for Children and Families
ORR Grants: UAC Program/ URM program
Site Address: (b)(6);(b)(7)(C);(b)(7)(F) Fullerton, CA (b)(6);(b
Site POC: (b)(6), (b)(6) @crittentonsocal.org, cell (909) (b)(6),
work 714-680-9000
Meeting Participants:

- (b)(6) VP Residential Services
- (b)(6) Program Director, Shelter
- (b)(6), VP Foster Care and Adoption Services
- (b)(6) CEO
- (b)(6) Senior Vice President
- (b)(6) Program Director Foster Care

3:15-4:00pm

UAC/ URM Site Visit
Site Name: Crittenton Services for Children and Families
ORR Grants: UAC Program/ URM program
Site Address: (b)(6);(b)(7)(C);(b)(7)(F) CA (b)(6);(b)(
Site POC: (b)(6) @crittentonsocal.org, cell (909) (b)(6)
work 714-680-9000
Meeting Participants:

- (b)(6) VP Residential Services
- (b)(6) Program Director, Shelter
- (b)(6), VP Foster Care and Adoption Services
- (b)(6) CEO
- (b)(6), Senior Vice President
- (b)(6) Program Director Foster Care

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Thursday, 24AUG 2017 09:09 AM EDT
Passengers: **EDWARD SCOTT LLOYD** (b)(6)
Agency Record Locator: (b)(4)

>>ViewTrip
>>TSA PreCheck
>>FAA Airport Info
>>Federal Travel Online

Please do not reply to this email. This is an unattended email box
Omega World Travel must be notified within 24 hours regarding corrections. Thank you.

AIR	Sunday, 27AUG 2017		
	United Airlines	**Flight Number**: 2029	Class: S-Coach/Economy
	From: (IAD) Washington Dulles DC, USA	**Depart**: 02:50 PM	
	To: (SAN) San Diego CA, USA	**Arrive**: 05:08 PM	
	Stops: Nonstop	Duration: 5 hour(s) 18 minute(s)	
	Seats: 31A	Status: CONFIRMED	Miles: 2258 / 3613 KM
	Equipment: Boeing 737-900 Jet	MEAL: FOOD TO PURCHASE	
	ARRIVES SAN TERMINAL 2 Frequent Flyer Number: (b)(6) **United Airlines Confirmation number is** (b)(6) Check in on-line to obtain boarding pass: United Click here for Baggage policies and fees: United		

HOTEL	Sunday, 27AUG 2017	
	Springhill Stes Bayfr Marriott (SPRINGHILL SUITES) 900 Bayfront Court San Diego CA 92101 US	
	Number of Rooms: 1	**Confirmation Number**: (b)(4)
	Phone: 1 619-8310224	Fax: 1 619-3919780
	Rate: USD 179.00	Room GUARANTEED TO VISA
	Check Out: Thursday, 31AUG 2017	**Reserved For:** LLOYD EDWARD SCOTT
	Hotel membership: (b)(6) Room Type: REG	

XVB7152ARR27AUG CXL:PERMITTED UP TO 03 DAYS BEFORE ARRIVAL
XVB7152ARR27AUG CXL:PERMITTED UP TO 03 DAYS BEFORE ARRIVAL
Guaranteed to: (b)(4)

Approximate total: 751.34USD
Credit card required at check-in

HOTEL **Thursday, 31AUG 2017**

LOS Angeles Airport Marriott (MARRIOTT)
5855 W Century Blvd Los Angeles CA 90045 US

Number of Rooms: 1
Confirmation Number: (b)(4)
Phone: 1 310-6415700
Fax: 1 310-3375358
Rate: USD 158.00
Room GUARANTEED TO VISA
Check Out: Friday, 1SEP 2017
Reserved For: LLOYD EDWARD SCOTT
Hotel membership: (b)(6)
Room Type: GOV

MC1104ARR31AUG CXL:PERMITTED UP TO 02 DAYS BEFORE ARRIVAL
Guaranteed to (b)(6)
Approximate total: 182.94USD
Credit card required at check-in

AIR **Friday, 1SEP 2017**

United Airlines
Flight Number: 360
Class: S-Coach/Economy
From: (LAX) Los Angeles CA, USA
Depart: 07:05 AM
To: (IAD) Washington Dulles DC, USA
Arrive: 03:09 PM
Stops: Nonstop
Duration: 5 hour(s) 4 minute(s)
Seats: 25D
Status: CONFIRMED
Miles: 2295 / 3672 KM
Equipment: Boeing 737-800 Jet
MEAL: FOOD TO PURCHASE
DEPARTS LAX TERMINAL 7
Frequent Flyer Number: (b)(6)
United Airlines Confirmation number is (b)(6)
Check in on-line to obtain boarding pass: United
Click here for Baggage policies and fees: United

TOUR **Saturday, 30DEC 2017**

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A TRANSACTION FEE OF $8.26 HAS BEEN CHARGED TO YOUR CARD
THE TRANSACTION FEE NUMBER IS - (b)(4)
A TRANSACTION FEE OF $ 34.30 HAS BEEN CHARGED TO YOUR CARD
THE TRANSACTION FEE NUMBER IS - (b)(4)
TICKET NUMBER - (b)(4)
INVOICE NUMBER (b)(4)
AIRFARE CHARGE - $ 0.00
TOTAL CHARGES INCL TRANS FEE - $34.3

Ticket/Invoice Information:

Ticket for: EDWARDSCOTT LLOYD
Date issued: 08/24/2017 Invoice nbr: (b)(4)
Ticket Nbr: (b)(4) Electronic: Yes Amount: 407.40 USD
Exchange for: Issued: 23AUG17
Charged to: (b)(6)

Service Fee: EDWARD LLOYD

000107

Date issued: 08/24/2017

Document Nbr: (b)(4)

Amount: 34.30 USD

Total Tickets: 407.40
Total Fees: 34.30
Total Amount: 441.70

Changes to airline reservations may result in an increase in fare and/or carrier penalties.
Please verify the validity of picture ID, passport and/or any visa requirements if traveling abroad

Facebook Instagram Linkedin Twitter YouTube

Facility Contact List

Facility Name: Southwest Key San Diego

Facility contact information:

Address (b)(6);(b)(7)(C);(b)(7)(F) CA 9(b)(6);
Phone 619-832-2350
Email (if any)

Administration (facility and corporate)

Name	Title	Phone	Email
Daniela Rios	Program Director	(b)(6)	(b)(6)@swkey.org
Ana Babudar	Assistant Program Director		(b)(6)@swkey.org

Case Management

Name	Title	Phone	Email
(b)(6)	Lead Case Manager	(b)(6)	(b)(6)@swkey.org

Clinical Services

Name	Title	Phone	Email
(b)(6)	Lead Clinician	(b)(6)	(b)(6)@swkey.org

Medical Services

Name	Title	Phone	Email
(b)(6)	Lead Medical Coordinator	(b)(6)	(b)(6)@swkey.org

Southwest Key San Diego

Shelter

General Information

Description of Program/Specialty

Southwest Key San Diego, Shelter setting, capacity 51 males and 16 females ages 6-17 years old.

Physical Address	Mailing Address	Telephone Fax	Website
(b)(6);(b)(7)(C);(b (b)(6);(El Cajon, CA	1253 Broadway PMB 408 El Cajon CA 92021	(619) 828-7311	swkey.org

Language Capabilities: Spanish and English

State Licensing Restrictions: **psychotropic medication**

Capacity of Beds

Total Contracted Beds	Female	Male	Total Capacity
67	16	51	90

Personnel Contact Information

Designation	Name	Telephone	Cell	Fax	Email	Work Hours
Program Director	Daniela Rios	(b)(6)	(b)(6)		(b)(6)	
Assistant Program Director	Ana Babudar					
Lead Case Worker	(b)(6)					
Back-up Case Worker						
Case Worker						
Clinician	(b)(6)					
Clinician						
Placement/Transfer/Emergency Contact	(b)(6)					
Budget Contact	(b)(6)					
ICE Officer	(b)(6);(b)(7)(C)	(b)(6);(b)(7)(C)			(b)(6);(b)(7)(C)	(b)(6);(b)(7)(C)
Back-up ICE Officer						

Additional Information: None

Location:	San Diego
Type of Facility:	Shelter
Grant No:	90ZU-149
Project Period:	10/01/2014-09/30/2017
Capacity:	67
FY 17 Funding:	10/01/2016-09/20/2017
Census:	50 males/13 females

Shelter Location	
Address:	(b)(6);(b)(7)(C);(b)(7)(F) El Cajon CA (b)(6);(b)(7)(C);(b)
Main Number:	619-832-2350

Primary Point of Contact			
Name	Title	Email	Phone
Daniela Rios	Program Director	(b)(6) @swkey.org	(b)(6)

Primary Point of Contact - ORR/Division of Unaccompanied Children's Services			
Name	Title	Email	Phone
Trudi Grant	Project Officer	trudi.grant@acf.hhs.gov	(202) 779-2993
Heidi Staples	Federal Field Specialist	heidi.staples@acf.hhs.gov	(202) 577- 8083
Patricia Toscano	CFS	patricia.toscano@acf.hhs.gov	(202) 779-2993

Overview
Southwest Key San Diego, Shelter setting, capacity 51 males and 16 females ages 6-17 years old.

Alliance for African Assistance Programs and Services

Established in 1989 in San Diego, California, Alliance for African Assistance provides multifaceted services to the refugee community that include social, cultural, employment, medical and dental assistance, mental health counseling, immigration and naturalization services, and help with paying phone and utility bills. These are refugees who fled from their home country and cannot return because of a well-founded fear of persecution based on religion, race, nationality, political opinion or membership in a particular social group.

We have successfully resettled more than 12,700 refugees, asylees, and special immigrant visa (SIV) holders from Somalia, Sudan, Democratic Republic of Congo, Zimbabwe, Uganda, Ethiopia, Liberia, Eritrea, Vietnam, Iran, Cuba, Columbia, Kosovo, Bosnia, Iraq, Burma, Afghanistan, Syria, and Georgia. Additionally, AAA works to provide assistance abroad through its offices in Rome, London and Kampala, Uganda, helping internally displaced persons, immigrants, asylum seekers and victims of torture and war.

The Resettlement Program provides initial assistance and comprehensive services that include preparing host families; securing safe and affordable housing; applying for a social security card, welfare, food stamps and MediCal, obtaining driver's licenses and California identification cards, transportation orientation, food and housing assistance, medical care, and enrolling children in school. Staff then determine the right program for their clients according to their needs and background. The clients who are singles or couples are either placed with the **Matching Grant Program** or with the **Wilson Fish Program** and clients with children and families are placed with the **Preferred Community Program**. AAA's staff is multicultural, multilingual, and has expertise in different core competences. Many of our staff are refugees who have gone through the resettlement process themselves, and all are committed and passionate about helping refugees.

The Matching Grant Program is a program that assists the client in preparing for and finding employment, and aims for self-sufficiency within 4 months of arrival. The job developer meets with the client once they have been determined to be eligible for the Matching Grant program, assists them in writing their resume, and works closely with the client during the job search.

The Wilson Fish Program is a program assisting refugees as well as asylees, victims of human trafficking and Cubans/Haitians. Case Managers help singles and couples achieve early employment and economic self-sufficiency while they receive cash assistance during the process or for up to 8 months. Services provided include case management, workshops focused on acculturation and financial literacy, job readiness training, employment services and five years of social services. Public safety workshops are provided by San Diego Police Department to help refugees feel comfortable and adjust in the United States. The case managers also provide intensive case management to clients who because of their older age, physical disabilities or medical conditions may have more difficulty finding employment.

The Preferred Community (PC) Program **The Preferred Communities (PC) Program** is funded through the Office of Refugee Resettlement (ORR) to support resettlement of newly arriving refugees with the best opportunities for their self-sufficiency and integration into new communities, and to support refugees with special needs who require intensive case management. The PC program provides intensive case management services to refugees with different barriers to self-sufficiency, including long-term medical conditions, mental health needs, social adjustment needs, and others. The PC program ensures that clients are connected to all possible resources, and assists them with learning how to navigate the American systems. The PC AmeriCorps program also provides job readiness training to newly arrived refugees having difficulties in finding employment, creating opportunities for early employment and sustained economic independence.

(b)(6)

Providing job readiness training to the PC Program clients.

CATHOLIC CHARITIES

Refugee Services

(b)(6)

Family arrival in San Diego

(b)(6)

Children walking home from their first day at school

(b)(6)

Ignatian volunteer welcoming a new arrival

(b)(6)

Parish volunteer providing cultural orientation

Since 1919, Catholic Charities, Diocese of San Diego (CCDSD) has been serving the poor and the marginalized residing in San Diego and Imperial Counties. Our Mission is to live the gospel message contained in Matthew 25: and to exemplify the values of mercy and justice. Part of that Mission is welcoming and advocating for "the stranger", for the immigrants and refugees who resettle in our region. Since 1975, 86,533 primary refugees have been sponsored by the various Volags in San Diego, and since 2009, San Diego is the primary resettlement site in California. During the past 42 years, Catholic Charities has participated as an affiliate of the United States Catholic Conference of Bishops (USCCB) to assist over 41,000 refugees, asylees, Cuban/Haitian entrants and SIVs from countries around the globe. Catholic Charities prides itself in being an innovator of service system delivery and a collaborator with private and public entities at the local, state and federal levels to achieve substantive outcomes that advance the well-being and self-sufficiency of those with whom we share their journey of becoming new Americans. Two of the ORR-funded programs that best illustrate this legacy of faithful stewardship are the Refugee Health Assessment Program (RHAP) and the Wilson/Fish Program.

Refugee Health Assessment Program (RHAP): Since 1985, under contract from the County of San Diego, Catholic Charities has implemented this federally-funded program, which has touched nearly 58,000 refugees. The only non-profit, non-governmental provider of this service in the country, CCDSD works with the County Department of Public Health and the University of California at San Diego, Department of Preventive Medicine to provide a comprehensive health screening within the first 30 days of arrival to San Diego County. CCDSD health navigators conduct intake, orientation, initial review of symptoms, health education, referral and follow-up, while UCSD medical staff performs the phlebotomy, nursing and clinical functions. The primary purpose of the program is to identify health and mental health needs, to protect the public health and to connect refugees to health care home. The health exam includes immunizations for children, a review of medical history and test results, a physical examination and referrals to healthcare providers in the community.

The Wilson/Fish Project: Prior to 1990, the Welfare System was the resettlement milieu for most refugees across the country, including San Diego. Enabled by the passage in 1984 of the Wilson/Fish Amendment to the Refugee Act, the national Volags solicited and then selected San Diego to pursue being a private-sector alternative to that system. In 1990, CCDSD became the first such alternative, and as the longest operating Wilson/Fish (WF) Project in the country, we have consistently and clearly demonstrated higher outcome levels in terms of employment and earnings, earlier and longer self-sufficiency, and lower costs and dependency rates than exists within the public sector system. Since 1999, the San Diego Wilson/Fish Project includes all of the voluntary resettlement agencies, and we currently serve all time-eligible (i.e., < 8 months) Refugee Cash Assistance refugees and asylees in San Diego County.,

The WF Project directly distributes RCA and provides Employment, Acculturation, and Case Management services. ***Employment services*** enable self-reliance and economic self-sufficiency. The Employment team focuses on providing services in the area of job search, job skills, job development, vocational skills training and building relationships with employers in the community. The team coaches clients one-on-one to assess clients for employability, skills and experience, assign appropriate employment activities, and develop a job search plan with client participation. They work in close coordination with the case management and acculturation teams. They help clients refine their resumes, prepare for job interviews, assist clients with orientation to the work environment, and identify job fairs and employment interview opportunities. The team also teaches a series of Job Readiness Workshops to foster necessary skills for the application and interview processes, and to enable newcomers to be successful in the U.S. job market. They act as liaisons between the employer and the job seeker; matching the right candidate and their experience to the employer's needs, and following up on any issues that arise. The placement success rate by RCA expiration for FY16 was 83.51%. ***Acculturation services*** enable successful community integration and assist in removing barriers to self-sufficiency that result from a lack of familiarity with the American culture. Communicative and socio-cultural competencies are the foundation for the success of acculturation and integration. The program uses an experiential, intercultural learning model that pays attention to the value systems and cultural traditions clients bring with them as well as those that make up the fabric of American society. The Acculturation curriculum covers San Diego Culture, Mapping Resources and Engaging with the Community, Financial Competency, Basic Laws and Regulations, Educational Opportunities, among other topics. Catholic Charities' acculturation program has been recognized nationally as an innovative initiative fostering clients' resiliency and sense of belonging. ***Case management services*** enable needs and problems to be identified and addressed as quickly as possible and enhance the achievement of objectives through the regular monitoring of a refugee's progress and performance by the use of assessment tools and individualized Self-Sufficiency Plans (SSP). The assessment tools reflect our staff's training on trauma-informed, person-centered services. Case Managers assess clients through personal interviews and assist them to build their future by removing barriers to employment or social integration. They provide case management to clients from date of arrival through 12 months, or up to 60 months if needed.

Catholic Charities
Diocese of San Diego

(b)(6) San Diego, California (b)(6) * Tel. (619) 287-9454 * Fax (619) 287-6328

Member Agency of United Way * Member Agency of Catholic Charities USA

Catholic Charities Address: (b)(6) **San Diego, CA** (b)(6)

Restaurants located (b)(6) **from the office:**

Tio Leo's Mexican Restaurant
6333 Mission Gorge Rd
Quick bite · Great cocktails · Cozy

The Purple Mint Vegetarian Bistro
6171 Mission Gorge Rd #118
Easygoing, family-run eatery preparing meatless Pan-Asian dishes, plus fruit smoothies & iced teas.

King Of Thai cuisine
6171 Mission Gorge Rd
Asian Restaurant with vegetarian options
Chinese & Thai fare, including curries, soups & noodle dishes.

Souplantation
6171 Mission Gorge Rd
Buffet chain serving health-conscious American eats with from-scratch soups, salads, pastas & more.

Restaurants located (b)(4 **miles from the office:**

Troy's Greek Restaurant
10450 Friars Rd Suite F

Saigon Star
10450 Friars Rd Suite
Vietnamese and Chinese dishes

Himalayan Curry & Grill
10330 Friars Rd
Nepalese and Indian Cuisine

Black Angus Steakhouse
10370 Friars R
Chain offers beef, seafood & surf 'n' turf combos plus traditional sides amid Western-themed decor.

Near / Recommended by AAA

Hadramout Restaurant
5841 El Cajon Blvd, San Diego, CA 92115
(619) 230-5402

INTERNATIONAL RESCUE COMMITTEE

IRC in San Diego

www.Rescue.org/SanDiego

Thousands of refugee families, who have escaped persecution and violence, are invited by the US Government every year to seek safety and freedom in the United States. IRC in San Diego, one of the earliest resettlement offices established in 1975, resettles around 1,000 refugees each year and assists them to build new lives and thrive in their new home. Most of these families are now a vibrant part of the San Diego community – shopping in grocery stores, playing soccer in the park, and working alongside their American colleagues with employers across our region. While in some ways resettlement is the last step in a long journey, in many ways, it is also just the first step in rebuilding a life torn apart by violence and war. And because it is just a first step, the IRC in San Diego offers a continuum of programs designed to support families holistically – programs that four out of five refugees resettled by the IRC access within their first three years in the U.S. With over 80 full and part-time staff across two locations and over 400 volunteers contributing more than 30,000 hours each year, the IRC in San Diego supports individuals as they work to improve their economic stability and future prospects. Funding for the following programs is provided specifically by the Office of Refugee Resettlement (ORR).

ORR funds help IRC serve over 9,500 people each year in San Diego

(b)(6)

(b)(6)

(b)(6)

Vocational ESL+

IRC's unique bilingual vocational English as a Second Language Program or *VESL Plus* provides comprehensive, intensive classes that build the English knowledge, employability, financial literacy, transportation skills, and computer skills of refugees new to our community and eager to begin working. In fewer than three months, the IRC prepares these adults to take entry-level jobs that are central to our local economy – jobs with local partners in hospitality, food services, manufacturing, communications and more.

Microenterprise

For some families, the path to financial self-sufficiency can be entrepreneurship. We are proud to have helped 268 local entrepreneurs start and grow their businesses in 2016 through a two-pronged approach: Staff business counselors provide intensive technical assistance, and IRC provides loans of up to $15,000–ensuring refugees have both the knowledge and capital they need to succeed. From jewelry stores to auto shops, refugees are achieving financial sustainability and also providing employment to San Diegans.

Childcare

In-Home Childcare Licensing Program graduates gain the skills and support they need to fulfill California licensing requirements to start their own childcare businesses during the free, three-week program. The training focuses on microenterprise development and family childcare, with IRC providing intensive services from enrollment, through licensing, and continued technical assistance and trainings to sustain successful childcare businesses, which in turn help refugee families achieve stability.

Crittenton Services for Children & Families
Southern California

Crittenton (formally, Florence Crittenton Services of Orange County, Inc.) is a multi-service child welfare agency chartered in 1966. We are part of an alliance of agencies founded in 1883 by Charles Crittenton. The first "Florence Crittenton Night Mission" was established in New York to combat trafficking and to help girls and young women find a safe place of healing and compassion. His work to combat trafficking lead to the publication of "Trafficked Girls", addressing the issue of Chinese girls forced into prostitution to serve the railroad workers building. This work was expanded by Dr. Kate Waller Barrett, an advocate for maternal and child health. Dr. Barrett became the first female paid agent of the federal government working to eradicate trafficking of Irish girls to the States. The family of Crittenton agencies all has unique missions, programs, and services and all operate independently. However, a shared sense of purpose and a proud history unite us in service to the most vulnerable.

Crittenton's programs and services comply with all legal and regulatory requirements and are nationally accredited by both the Council on Accreditation (COA) and The Joint Commission (TJC). Headquartered in Fullerton (Orange County), Crittenton also maintains offices in the counties of San Diego, Riverside (Moreno Valley), San Bernardino, and Los Angeles (Long Beach, Rancho Dominguez, Norwalk, and Pomona). Programs include residential care, shelter care, foster care and adoptions, family preservation and family reunification, wraparound (in-home) services, transitional youth services, and mental health services. All programs and services provided to youth in domestic child welfare are also available to Refugee youth.

Crittenton began serving unaccompanied youth under a collaborative agreement with the Office of Refugee Resettlement March 2006. In addition to shelter care, Crittenton expanded to include long term foster care and home study/post release services. With the encouragement and support of Lutheran Immigrant and Refugee Services (LIRS), Crittenton began a contract with the State of California, Refugee Services Bureau in 2008 to serve Unaccompanied Refugee Minors. Programs include:

Welcome Center. Crittenton provides a safe, nurturing environment for those new arrivals who may need time to adjust to a new culture and language. Specialty-trained staff provide structure, guidance, and opportunity for play. The local school district co-locates a special classroom, supplemented by ESL instruction, computer lab, and tutors. Comprehensive assessments, both physical health and emotional wellbeing are provided, and an individualized case plan developed.
Intensive Treatment. Crittenton currently provides one group facility for girls (boys home opening 12/1/2017) for URM who have developmental challenges, mental health issues, or special needs.
Family-Based Care. Crittenton provides foster homes in five counties that provide nurturing family environment for URM to age 21.
Transition Age Youth Programs. All youth aged 16 and over work with their Case Manager to develop a Transitional Living Plan, focusing on job readiness, life skills, and a vocational training/education plan after high school graduation. At age 18, youth may remain in foster care or transition to subsidized housing options that include ongoing case management. Transition services are available to age 21, age 23 if youth continue in college or have other qualifying conditions.
Community Engagement. We feel that feeling of safety and acceptance are critical deterrents to gang involvement, radicalization, or self-harm. Crittenton engages with the community to ensure enriched experiences for our youth, including volunteer programs, tutors, and mentors. We have strong support from service clubs and the faith community. Connecting youth to positive, pro-social activities in the community such as sports leagues, Boys & Girls Clubs, and the YMCA providing healthy outlets, fosters positive peer relations, and builds strong interpersonal skills. Many of our youth also participate in vocational training through ROP and are eligible for Jobs Corps after high school. We are also proud of our URM who serve our country in the military.

Unaccompanied Refugee Minors (URMs) Program

Background

The Unaccompanied Refugee Minors (URM) program was developed in the late 1970s to address the needs of children who entered the U.S. as refugees without a parent or guardian to care for them. Over the years Congress has passed additional legislation authorizing URM eligibility to other categories of unaccompanied children such as asylees, Cuban/Haitian Entrants, trafficking victims, certain Special Immigrant Juveniles, and U-visa recipients. Eligible children are placed into the URM program and receive the same range of child welfare benefits and services available to other children in the State, including those identified in the State's plans under Title IV-B and IV-E of the Social Security Act.

Grantee/Administration

The California Department of Social Services (CDSS) is the agency responsible for administering the URM program in Northern and Southern California. The Refugee Program Bureau (RPB) contracts for URM services with two licensed child welfare agencies, Catholic Charities of Santa Clara County (CCSCC—a USCCB affiliate) and Florence Crittenton Services (FCS) for Children and Families (FCS—a LIRS affiliate) for provision of direct URM services.

The CDSS division of County Care Licensing (CCL) conducts annual reviews of CCSCC and Crittenton to ensure appropriate services are being provided in compliance with federal and state child welfare and licensing laws and regulations

Legal Responsibility

In California, a county-administered private custody state, CCSCC and FCS, obtain legal custody for children in their care. As a result of being in private agency custody, URMs in California do not qualify for the Education and Training Vouchers (ETVs) which are partially funded through the state's allocation from the Children's Bureau. To achieve parity of services, RPB provides ORR-funded equivalent educational training or services for eligible youth.

Placements

CCSCC, in northern California is affiliated with and receives placements from the U.S. Conference of Catholic Bishops (USCCB). FCS, in southern California is affiliated with and receives placements from Lutheran Immigration and Refugee Services (LIRS).

Since its inception in 2009, FCS has grown rapidly in response to ORR's urgent needs for newly-entering youth from Central America.

URMs Served by California in FY 2016		
City: San Jose	Agency Name: Catholic Charities of Santa Clara County	102
City: Fullerton and San Diego	Agency Name: Crittenton Services for Children and Families	154
Total for California		256

Data in the above table was drawn from the URM database on 3/15/17 and is subject to change as database records are reconciled.

Crittenton Shelter and Crittenton Long-Term Foster Care

Location:	Fullerton, CA
Type of Facility:	Shelter Care & Foster Care
Grant No:	90ZU0227 (shelter) and 90ZU0165 (long-term foster care)
Project Period:	February 1, 2017 – January 31, 2018
Capacity:	UCP Shelter: Total reduced capacity of 52 UCs and 6 infants/toddlers Harbor House: 24 males ages 8-18. *Hope House: 12 males, ages 8-18 Pine cottage: 16 females, ages 12-17 (additionally 6 infants/toddlers). (Please note clients are accepted at ages younger than 8 but requires a licensing waiver which can take 2-3 days.) *Note: Hope can serve either males or females depending on need.
FY 17 Funding:	Shelter: Total Capacity for 58 $8,378,299 Foster Care: Total Capacity for 60 $ 2,282,851
Census:	Shelter: total capacity 52 UCs plus 6 infants/toddlers Foster Care: total capacity 60 UCs

Primary Points of Contact

Shelter:

Maria Uyesugi, Program Director
Office: 714-680-9000 ext. (b)(6) Cell: 714-(b)(6); Email: (b)(6) @crittentonsocal.org

Tristyn Ingallinera, V.P of Residential Services
Office: 714-(b)(6) Cell: 714-(b)(6) Email: (b)(6) @crittentonsocl.org

Foster Care:

(b)(6), MFTI, V.P Foster Care and Adoption
Office: 714-(b)(6) Cell: 909-(b)(6) Email: (b)(6) @crittentonsocal.org

Primary Points of Contact, ORR/Division of Unaccompanied Children's Services

Richard Zapata, Federal Field Specialist (Shelter)
Tel: (202) 380-6894; Email: Richard.zapata@acf.hhs.gov

Alex Sanchez, Federal Field Specialist (Foster Care)
Tel: (202) 494-0394; Email: Alex.Sanchez@acf.hhs.gov

Ivonne Velazquez, Supervisor, Federal Field Specialist

Tel: (202) 281-9535; Email: Ivonne.velazquez@acf.hhs.gov

Reina Byrd, Project Officer
Tel: (202) 401-5677; Email: Reina.byrd@acf.hhs.gov

SHELTER LOCATION:
Corporate Office:
(b)(6);(b)(7)(C);(b)(7)(F)
Fullerton, CA (b)(6);(b
Main Number: 714-680-9077

Valley View Campus:
(b)(6);(b)(7)(C);(b)(7)(F)
Fullerton, CA (b)(6);(b)

FOSTER CARE LOCATION:
Corporate Office:
(b)(6);(b)(7)(C);(b)(7)(F)
Fullerton, CA (b)(6);(b

Overview

UCP Shelter: Crittenton Services for Children and Families, Unaccompanied Children's Program provides temporary shelter care and other related services to children in Office of Refugee and Resettlement (ORR) custody. The clients served range from age 8 through his/her 18th birthday (younger children may be served but require a waiver from Community Care Licensing). Additionally, Crittenton is equipped to take pregnant and parenting teenage mothers and youth with medical, emotional, and/or behavioral issues. Given its long term experience working with youth with complex needs, Crittenton accepts placements that would be considered "therapeutic group home" and "therapeutic staff secure". The Southern California location provides access to resources to accommodate youth from many cultures. All shelter staff are bi-lingual (English/Spanish) and other languages and cultural competencies are easily provided as needed. Countries served since 2006 include: China, India, Eritrea, Somalia, Iraq, Columbia, Equador, Peru, New Zealand, and Canada.

Services provided include shelter/group home; case management; medical services; education/academic and cultural enrichment; recreational activities; counseling and mental health; chemical dependency as indicated; pregnancy prevention and counseling; parenting as indicated. Over the course of the past year, the shelter program has seen significant changes in the client's length of stay. Due to this, the agency has made adjustments to case management, clinical and medical department schedules so as to accommodate the rapid rate of intake and discharge. These changes have increased Crittenton's ability to assess each client in a timely manner, provide appropriate referrals, and find necessary community resources for each client. Further, this has

also allowed the program to meet ORR contract requirements in relation to discharge timelines. All programs and services are trauma-informed and are nationally accredited.

Crittenton Long-Term Foster Care: Crittenton primarily provides long term foster care placements; however, we also provide transitional foster care as needed. Crittenton Foster Family Agency (FFA) has 73 certified foster homes and two foster homes pending final certification, located throughout 5 counties: Los Angeles, Orange, San Bernardino, Riverside, and San Diego. Crittenton FFA has an office in two locations: Fullerton (Orange County) and Moreno Valley (Riverside County). An additional office in San Diego County is in the process of becoming licensed. Crittenton FFA is licensed to serve children from birth up to 21 years-of-age; however per-contract, DCS-funded youth can remain in the program only until the age of 18.

Crittenton Services LTFC program has been 99 % successful of establishing Legal Residency to the DCS children we have served in 2015-2016 and plan to continue with equal success in the future. Crittenton F.C. has established and maintained a positive working relationship with Immigrant Defenders, which works diligently in coordination with the Social Worker, to meet the child's legal needs. Additionally, since the inception of our program, we have established positive working relationships with the local courts that have a clear understanding of our program (s).

The management team, along with the Masters Level Social Workers have developed community collaboration with many agencies to meet the needs of the children in our care, i.e. Mental Health, psychiatry, medical, dental, as well as advocating and educating teachers, and administration at the local High Schools , Junior High's and English Language Development facilities in the community. Despite many of the DCS youth in our program enter care with very limited academic history; many of the youth have demonstrated educational success with the continued advocacy of the Foster Care staff as well as the foster parent.

Crittenton LTFC, employs three Master Level clinicians to offer Mental Health services to the child/minor in the home, assisting with transition, depressions, adjustment, and offers family sessions to assist the minor in all areas of mental health while in the foster home. The clinical department also offers weekly Drug and Alcohol education classes for the youth in our care. A significant advantage that Crittenton's LTFC program has is the ability to collaborate between the Crittenton UAC Shelter which is a DCS funded shelter. The ability to discuss referrals, share the same FFS, GDIT, and ICE agent seamlessly streamlines the continuity of care of the minor, facilitates communication, and maintains a best practice approach. Additionally, the Crittenton LTFC program offers an Unaccompanied Refugee Minor Program and once the DCS youth is designated as a URM to the State of California, the youth is able to remain in the same foster home until all services are exhausted, maintaining consistent relationships, and social, emotional, and academic stability.

Additionally, the support and collaboration of the shared Case Management/Family Reunification services of the Crittenton UCP shelter, and the continued development and training of the LTFC Social Worker to maintain family exploration, has resulted in many youth being reunified with

family across the nation. Crittenton does not anticipate any difficulty maintaining this standard of care. All Crittenton Services LTFC program staff was trained by Kevin Campbell in Family Finding and Engagement (sponsored by Crittenton Services), which has facilitated successful Sponsor reunification for the youth.

Office of Refugee Resettlement
U.S. Repatriation Program
Tentative agenda
August 31, 2017

Meeting Agenda

1. **Introduction**

2. **Memorandum of Understanding between ACF and ASPR**
   a. Brief overview
   b. MOU and state impact

(b)(5)

(b)(5)

3. **Emergency Repatriation**
   a. Update and Ontario Intenational Airport
   b. Federal assistance and CA SERP revision
   c. Los Angeles International Airport and potential planning
   d. Potential CA SERP exercise

4. **Non-Emergency Repatriation**
   a. Open dialogue of potential issues/concerns

5. **Other**

(b)(5)

(b)(5)

2. ***Support during SERP development:*** ASPR will help identify and connect the state with the appropriate DOD POC who will be assistance during SERP planning.

III. Emergency Repatriation

a. **Ask** the State to provide an update about ONT airport

b. **Advise:** We would like to continue working with you and to use CA SERP as model plan to other states.

- **Ask:** whether CA is interested in authorizing the Federal government to use its SERP as a Model plan once approved by ORR.

- **Ask:** deadline to submit SERP. It is my understanding that you have a deadline to submit your SERP. We want to work with you in extending this deadline. Would October 30th work? Do you need any assistance with your SERP development?

c. **Ask:** HHS would like to know whether the state is able to include LAX as part of their SERP. If so, how can HHS support you?

d. **Advise:** It is my understanding that late last year you had a discussion with Elizabeth about potentially exercising your CA SERP. We want to support you, but have no money. Please let us know how we can help you.

- We would like, if possible, to expand this exercise to invite other states and federal partners to be observers. This can be used as a great training and networking opportunity.

IV. Non-Emergency Repatriation

a. Open dialogue of potential issues/concerns, recommendations

V. Other

U.S. Repatriation Program
Meeting with California (8-31-17)
Draft Talking Points

Acronyms

ASPR: Assistant Secretary for Preparedness and Response
DTA: Department of Transitional Assistance
EMG: Emergency Management Group (ASPR)
EOC: State Emergency Operation Center
ISS-USA: International Social Services (grantee)
MEMA: Emergency Management Agency (state)
NERP: National Emergency Repatriation Plan
POC: Point of Contact
RECs: Regional Emergency Coordinators (ASPR)
SERP: State Emergency Repatriation Plan
SOC: Secretary Operations Center

(b)(5)

(b)(5)

ORR-1

California Office of Refugee Health
Estimates for Refugee Medical Assistance, Refugee Health Assessments, & Administration Costs Justification
FY 2018

Refugee Medical Assistance (RMA)

a. RMA Recipient Costs:

1. Rationale for estimating the number of RMA Recipients:

According to the U.S. Department of State's fiscal year 2018 Reception and Placement Program Resettlement Agency's (RA) proposals, the following is the proposed arrivals for California:

Affiliate	*Individuals with U.S. Ties*	*Individuals without U.S. Ties*	*Special Immigrant Visa Holders (SIVs)*	**Total Proposed for FY 2018 *(Individuals)***
IRC – Glendale	500	0	50	550
USCCB – Glendale	100	0	80	180
USCRI – Glendale	375	75	260	710
CWS – Los Angeles	190	0	40	230
EMM – Los Angeles	75	10	25	110
HIAS – Los Angeles	105	0	5	110
LIRS – Los Angeles	30	20	20	70
HIAS – Los Gatos	105	0	60	165
WR – Modesto	130	55	140	325
WR – North Highlands	500	0	600	1,100
IRC – Oakland	160	20	200	380

USCCB – Oakland	55	0	90	145
USCRI – Oakland	55	0	45	100
CWS – Sacramento	70	0	900	970
IRC – Sacramento	390	10	900	1,300
USCCB – Sacramento	42	0	48	90
USCRI – Sacramento	75	25	300	400
USCCB – San Bernardino	5	0	30	35
ECDC – San Diego	270	110	145	525
HIAS – San Diego	185	165	50	400
IRC – San Diego	415	500	85	1,000
USCCB – San Diego	195	190	76	461
IRC – San Jose	50	60	40	150
USCCB – San Jose	14	0	36	50
IRC – Turlock	130	220	100	450
HIAS – Walnut Creek	15	25	110	150
STATE TOTAL	**4,236**	**1,485**	**4,435**	**10,156**

However, based on previous historical data the RA proposed arrivals are always increased by 20% (n=2031) for a total of 12,187 new refugees in FY 2018. In addition, the Office of Refugee Resettlement provided the following FY 2018 arrival estimates: 15,000 entrants, 7,000 SIVs, 25,000 asylees, and 1,000 trafficking victims. Thus, with the latter ORR estimates and based on California's FY 2017 data, we estimate that California will receive 2000 asylees, 500 secondary refugees, 100 VOTs, 1000 walk-in SIVs and 100 Cuban/Haitian entrants this year.

2. Arrival Estimates:

Based on data from PRM, RAs, and our program, California's arrival estimates for FY 2018 are as follows:

• Refugees	12,187
• Asylees	2,000
• Secondary Refugees	500
• VOTs	100
• Walk-in SIVs	1000
• Cuban & Haitian Entrants	100
Totals:	15,887

3. Monthly average cost per RMA recipient:

California provides RMA benefits which are the same as for regular Medi-Cal beneficiaries. The cost estimated and presented in this document include costs for fee-for-service medical providers (1st month of arrival), managed care plans, dental services, mental health services, and developmental health services.

The monthly average cost per unit is $370. This monthly average cost per unit is based on the actual monthly expenditures for RMA claims during the last three years, divided by the average number of beneficiaries during the same period. This is the RMA estimated cost per unit we will use to calculate the annualized total estimates for FY 2018.

4. Monthly average of RMA recipients entering the program:

Table 1 below shows the number of RMA recipients currently enrolled whose RMA eligibility will cross from FY 2017, and new expected arrivals in FY 2018:

Table 1 – RMA Recipient Monthly Loads and Costs

MONTH	CARRY OVER FROM FY 2017	ESTIMATED MONTHLY NEW RECIPIENTS IN FY 2018	TOTAL FY 2018 ESTIMATED MONTHLY AVERAGE	ESTIMATED COST PER UNIT	ESTIMATED MONTHLY COST
October	100	100	200	$ 370	$74,000

November	100	100	200	$ 370	$74,000
December	100	100	200	$ 370	$74,000
January	100	100	200	$ 370	$74,000
February	100	100	200	$ 370	$74,000
March	100	100	200	$ 370	$74,000
April	100	100	200	$ 370	$74,000
May		100	100	$ 370	$37,000
June		100	100	$ 370	$37,000
July		100	100	$ 370	$37,000
August		100	100	$ 370	$37,000
September		100	100	$ 370	$37,000
Grand *Total	700	1,200	1,900	$ 370	$703,000

* For the purpose of completing the FY 2018 ORR-1 Cash and Medical Assistance Program Estimates form, Section 2-a (RMA Recipient Cost), we divided the estimated monthly user total in table above by 12 months which equals 159 recipients per month.

b. RMA Administration Cost:

Personnel Services	**Yearly Salary**
0.15 FTE's Salaries and Wages	$ 11,000

These positions are for Medi-Cal Eligibility Division to oversee eligibility requirements for refugee medical assistance; preparing and distributing All County Welfare Directors letters related to RMA eligibility, requirements, and procedures; respond to county inquiries pertaining to eligibility requirements; conduct annual RMA case monitoring; implement enhances to MEDS; monitor adherence to RMA regulations; provide training to local eligibility staff; preparing correspondence pertaining to program eligibility requirements, etc.

Fringe Benefits (49.2%) $ 5,500
California requires a 49.2% fringe benefit rate based on total salaries and wages: $11,000 x 49.2% = $5,500

Total Salaries and Fringe Benefit **$ 16,500**
These positions are required for the overall management and oversight of the Refugee Medical Assistance program.

Operating Expenses

General Expense (supplies, copying, etc.)	$ 2,000
Communication (state standard costs)	$ 1,000
Facilities Operations (state standard costs)	$ 4,000

Consolidated Data Center/Enhancement to MEDS	$	20,500
Total Operating Expenses	**$**	**27,500**
TOTAL ESTIMATED DHCS ADMINISTRATION COSTS	**$**	**44,000**

c. Medical Screening & County Administration Cost:

1. Breakdown of cost for each medical screening provided:

California provides culturally and linguistically-appropriate comprehensive health assessments to newly arrived refugees, asylees, special immigrant visa holders, federally-certified victims of severe forms of trafficking, and other eligible entrants. The Refugee Health Assessment Program (RHAP) focuses not only on screening of and prevention of communicable diseases, but also on identification and diagnosis of chronic diseases and other important medical and mental health conditions. The assessment also includes assessment of immunization status for children and adults and referral to health providers for further medical evaluation, treatment, and follow-up of chronic and other important medical and mental health conditions.

Because of the large geographical area and the large volume of medical screenings conducted in California, contractual award agreements are required with nine impacted local health departments (Alameda, Contra Costa, Los Angeles, Orange, Sacramento, San Diego, San Francisco, Santa Clara and Stanislaus) to provide services to new arrivals. Annual local subvention awards are allocated to these impacted counties based on anticipated number of arrivals, staffing needs for intake, nursing, medical provider and other factors, such as cost-of-living differentials. Thus, the award to each county is negotiated. However, cost per medical screening unit calculated below is considered as an estimate. Furthermore, in California the Medi-Cal rates are extremely low for medical providers, thus, RMA funds are needed to fund local public health departments to ensure that Refugees have adequate health services. However, Medi-Cal does reimburse for the necessary labs and immunizations if they are performed within the first 30 days of the Medi-Cal application and then no RMA funds are needed for those services.

We calculated the estimated average cost per health assessment based on the following factors:

a. Age brackets provided by ORR.

b. Three-year arrival average broken down by adults/children (34% of all arrivals are children under 18 years of age; 66% of all arrivals are 18 years of age and older).
c. Estimated costs for medical exams per refugee for adults/children provided by ORR.

2. Cost per health assessment:

Based on the criteria listed above, the following costs were calculated per health assessment which is completed in two visits:

a. Children (less than18 years of age): $240.41/assessment

b. Adults (18 years of age or greater): $274.02/assessment

For detailed calculations of per assessment costs see Attachment A.

3. County Health Assessment Administrative FY 2018 cost:

Responsible for coordinating the program planning and oversight activities at the local refugee health assessment programs to ensure the compliance with California State established guidelines during the delivery of post-arrival health assessments

The total administrative cost (including operational costs) to fund nine local refugee health county programs (Alameda, Contra Costa, Los Angeles, Orange, Sacramento, San Francisco, Santa Clara, San Diego & Stanislaus) is $1,143,855.

4. Projected FY 2018 caseload and anticipated carry over from FY 2017:

Currently, the average length of time between refugee arrival/adjudication date and scheduling of the first appointment to start the medical screening is approximately 10-20 days. The process period between the start and completion of the health assessment is approximately 15-25 days -- it takes at least two clinic visits for the completion of the medical screening and referrals. Therefore, the average time from refugee arrival/adjudication date to completion of health assessment is 30-50 days. We anticipate approximately 1000 refugees to carry over from FY 2017. These screenings should be completed by October 31, 2017.

Table 2 below shows the monthly health assessment workloads for FY 2018, based on arrival projections by PRM, California RAs, and our program:

Table 2 – Health Assessment Monthly Workload

Refugees & SIVs(12,187 ÷ 12)	**1,016**
Asylees* (2,000 x 50% = 1,000 ÷ 12)	**83**
Secondary Refugees (500÷ 12)	**42**
Victims of Trafficking (100 ÷ 12)	**9**
Cuban/Haitian Entrants (100 ÷ 12)	**9**
Walk-in SIVs (1,000÷ 12)	**83**
Carry over from 2017 (1,000÷ 12)	**83**
Total Estimated Monthly Load for 2018 ***Total for FY 2018 (1,325 x 12)**	**1,325** **(15,900)**

*The estimated monthly load for asylees is based on an average of actual number of asylees served during the last three years and projections from California immigration partners. This year we expect to serve approximately 1,000 new asylees in California. The reasons why more asylees don't seek our services may be because they already have jobs with medical insurance and do not require our screening services, or they may not be aware that they are entitled to medical screening services, which has been the case in several instances.

5. **Cost per health assessment (Attachment A):**

   a. Children (less than18 years of age): $240/assessment

   b. Adults (18 years of age or greater): $274/assessment

These costs per assessment will be used in our estimates below. Table 3 below shows the estimated monthly average of health assessments and costs for children less than 18 years of age (34% of total estimated arrivals). Approximately 340 Children will arrive in late September 2017 and will be carried over into FY 2018:

Table 3 - Children (0-17 years of age) (34% of total refugees)

Month	Carry Over from 2017	Estimated Monthly Recipients in 2018	Estimated Unit Cost	Estimated Monthly Cost
October	340	456	$240	$191,040
November		450	$240	$108,000
December		450	$240	$108,000
January		450	$240	$108,000
February		450	$240	$108,000
March		450	$240	$108,000
April		450	$240	$108,000
May		450	$240	$108,000
June		450	$240	$108,000
July		450	$240	$108,000
August		450	$240	$108,000
September		450	$240	$108,000
Total Children	340	5,406	$240	$1,379,040

Table 4 below shows the estimated monthly average of health assessments and costs for adults - 18 years of age or greater (66% of total estimated arrivals). Approximately 660 adults will arrive in late September 2017 and will be carried over into FY 2018.

Table 4 - Adults (≥18 years of age) (66% of total refugees)

Month	Carry Over from 2017	Estimated Monthly Recipients in 2018	Estimated Unit Cost	Estimated Monthly Cost
October	660	880	$274	$421,960
November		874	$274	$239,476
December		874	$274	$239,476
January		874	$274	$239,476
February		874	$274	$239,476

March		874	$274	$239,476
April		874	$274	$239,476
May		874	$274	$239,476
June		874	$274	$239,476
July		874	$274	$239,476
August		874	$274	$239,476
September		874	$274	$239,476
Total Adults	660	10,494	$274	$3,056,196

Table 5 – Total Estimated Health Assessment Costs for FY 2018

	Estimated Total Recipients Including carry over from 2017	Cost per assessment	Total	Total 2018 Estimated Cost for Health Assessments
Child Totals	5,746	$240	$1,379,040	N/A
Adult Totals	11,154	$274	$3,056,196	N/A
Total	16,900	N/A	$4,435,236	N/A
Grand Total	16,900	$262		$4,435,236.00

* For the purpose of completing the FY 2018 ORR-1 Cash and Medical Assistance Program Estimates form, Section 2-c (Medical Screening), we used the following figures:

- We derived the monthly workload by dividing the total 15,900 annual estimated recipients by 12 months = 1325.3=1325 average workload.
- Total estimated amount of $4,173,858 divided by total number estimated recipients 15,900 = $262 per assessment cost.
- To adjust for cost of living increases the health assessment has been rounded to $300 per assessment.

d. Total California Office of Refugee Health Administration Cost:

Personnel Services **Yearly Salary**

Research Scientist Supervisor I 100% FTE $ 111,853
(Filled) – Chief of the Office of Refugee Health. Establishes, implements, and oversees policy for the delivery of quality refugee health services in California.

Research Scientist III 100% FTE $ 100,104

(Filled) – Provides leadership in assessing the state's refugee health epidemiology workforce and infrastructure, and guiding statewide efforts to enhance local refugee health epidemiology capacity. In addition, is responsible for ensuring health assessment data quality; designing and responding to ad hoc data requests from local, state, and federal agencies serving refugees.

Research Scientist II 100% FTE $ 91,016
(Filled) – Responsible for coordinating the program mental health planning, training and oversight activities related to the local refugee health assessment programs to ensure the compliance with established guidelines as well as linkage to mental health providers after the health assessments.

Health Program Specialist I 100% FTE $ 79,725
(Filled) – Provides leadership to all refugee stakeholders. Thus, is responsible for providing the link between State sponsored services such as Medi-Cal and refugees to address the needs of the community. In essence, the work of Health Program Specialist I centers on informing the refugees about various issues that affect them as well as getting their input on these.

Health Program Specialist I 100% FTE $ 79,725
(Filled) –Provides administrative work to support operation of the program, including the areas of development and implementation of program policy and procedures, prepare budget change proposals and legislative analysis. In addition, is responsible in monitoring and supporting funded health assessment programs.

Associate Accounting Analyst 100% FTE $ 76,235
(Filled) – Responsible for providing fiscal management. Develops funding proposals and grant applications; monitoring grant application expenditures to ensure they comply with grant requirements; submitting monthly, quarterly, and annual revenue, expenditure, and other cost reports; and reviewing and reconciling the program's financial records.

UC Davis Master of Public Health Student (Intern) $ -0-

Total Salaries **$ 538,658**

Fringe Benefits (50.990%) $ 274,662
California requires a 50.990% fringe benefit rate based on total salaries and wages: $538,658 x 50.990% = $274,662

Total Salaries and Fringe Benefits **$ 813,320**

Indirect Cost ((b)(4)**%)** $ (b)(4)
CDPH requires an indirect cost charge for all state positions that are federally funded. The current indirect cost rate for personnel services negotiated between the California

Department of Public Health and the federal government is (b)(4) %. This rate is applicable to salaries and benefits. (Attachment B)

Total Salaries, Fringe Benefits, and Indirect Cost	**$**	**990,623**

These positions are required for the overall management and oversight of the Refugee Medical Assistance Screening program.

Other Required Direct Costs

The following direct costs are required by CDPH for each federally-funded state employee housed in a State-owned/leased facility:

Communication $1,300 x 7 positions	$	9,100
Facilities Operations $10,500 x 7 positions	$	73,500
Total Other Required Direct Costs	**$**	**82,600**

Operating Expenses

Trainings w/ local health assessment providers and stakeholders	$	40,000
General Supplies	$	15,000
Printing/Reproduction of protocols, and other health materials	$	15,000
IT Maintenance and Support	$	148,201
Travel (for site visits and to attend out-of-state conferences and meetings)	$	16,620

In-State

2 staff x 10 trips x airfare at $450 each = $9,000

2 staff x 10 trips x 2 days per diem at $46 each = $1,840

2 staff x 10 trips x 2 nights lodging at $125 each = $5,000

12 trips x 1 day rental car at $65 each = $780

Total In-State = $16,620

Total Operating Expenses	***$***	***234,821***
TOTAL ESTIMATED CDPH ADMINSTRATION COST	***$***	***1,308,044***

ORR-1 CMA Program Estimates

Program Name: Refugee Cash and Medical Assistance
Grantee Name: California (Medical)
Report Name: ORR-1 CMA Program Estimates
Report Period: 10/01/2017 to 09/30/2018
Report Status: Submission Accepted by CO

Department of Health and Human Services
Administration for Children and Families

OMB No. 0970-0030
Approval Expires: 10/31/2014

Refugee Resettlement Program Estimates: CMA

ORR-1 CASH AND MEDICAL ASSISTANCE PROGRAM ESTIMATES

Instructions:
Click on bolded headings for instructions.

Reporting Information

Grantee Name: California	**Federal Fiscal Year:** 2018

Estimates

Cash and Medical Assistance Program Components (Column A)	Estimated Average Monthly Unit Cost (Column B)	Estimated Average Monthly Recipients / Users (Column C)	Estimated Total Fiscal Year Expenditures (Column D)
1. Refugee Cash Assistance (RCA)			
a) RCA Recipient Costs	$0	0	$0
b) RCA Administration			$0
c) Subtotal:			$0
2. Refugee Medical Assistance (RMA)			
a) RMA Recipient Costs	$370	159	$705,960
b) RMA Administration			$44,000
c) Medical Screening	$300	1,325	$4,770,000
d) Medical Screening Administration			$1,143,855
e) Subtotal			$6,663,815
3. Unaccompanied Refugee Minors (URM)			
a) Services for URMs	$0	0	$0
b) URM Program Administration			$0
c) Subtotal			$0
4. Administration - Program Coordination and Planning			$1,308,044
5. Total Administration			$2,495,899
6. Total Estimate			$7,971,859

Certification

Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance

Name and Title of Approving Official Susan Osfeld	**Telephone Number:**
	E-mail Address: susan.osfeld@cdph.ca.gov
Signature of Approving Official Esign	**Date Report Submitted:** 08/11/2017

Federal Fiscal Year (FFY) 2018
ORR-1 Justification for California
August 15, 2017

1. REFUGEE CASH ASSISTANCE (RCA)

a) RCA Recipient Costs:

Caseload: Based on most recent historic RCA caseload data from October 2016 through April 2017, the California Department of Social Services (CDSS) determined the average monthly caseload for RCA to be 2,069. However, the CDSS believes this number is too low to project a viable funding amount for FFY 2018. The CDSS evaluated RCA caseload data trends for the last 12 months average to the end of FFY 2018, and an increase in the average monthly caseload is 3,058. Moreover, proposed Resettlement Agency (RA) capacity levels are projected at a higher amount than the projected refugee arrivals to California this year (10,156 versus 7,167). As a result of the data and RA proposed capacity levels, the CDSS is projecting an average monthly caseload for FFY 2018 to be **2,498** RCA recipients.

In the last two years, California has moved to the top state for placement of the combined populations of refugee arrivals, asylees being granted asylum, victims of trafficking, and Special Immigrant Visas (SIV) holders, and is expected to be impacted in FFY 2018. While the refugee arrivals caseload may be impacted by the Presidential Order by not restricting tied cases, the number of asylees, trafficking victims, and SIVs are expected to continue, thus potentially increasing arrival numbers. California has received approximately 10 percent of the nation's refugee arrivals and the majority of SIV arrivals as Sacramento County continues to remain the epicenter for SIV arrivals. There has been an increasing upward trend in the last two years of SIV arrivals receiving services in California, as verified by the federal Office of Refugee Resettlement (ORR). For FFY 2017, California has already processed 5,550 SIVs compared to a total of 4,010 for FFY 2016 and 2,009 for FFY 2015. The trend has been increasing steadily since 2013 without a downward fluctuation.

Cash Grant: Historical expenditure data from May 2016 through April 2017 was used to determine the RCA cash grant. The average monthly grant cost for RCA per recipient during this time period was $334.96. However, on October 1, 2016, California issued a 1.43 percent increase to the grant amount for the California Work Opportunity and Responsibility to Kids (CalWORKs) program, which also applied to RCA grant amounts. To adjust for this unusual fluctuation, the months of October and November 2017 were not included to determine the adjusted estimated average monthly grant cost for RCA per recipient of $340.87. Therefore, the average monthly grant cost for RCA per recipient for FFY 2018 is estimated to be $340.87 (rounded to **$341.00**). ($341.00 X 2,498 X 12 = **$10,221,816**).

Federal Fiscal Year (FFY) 2018
ORR-1 Justification for California
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The proposed cost is higher than the previous year because the cost per case expenditures have increased.

Total RCA Recipient Costs = $10,221,816

b) **RCA Administration:** The county RCA administration cost of $3,269,782 is based on most recent historic actual expenditure data (April 2016 through March 2017). Expenditures are reported by the counties for caseworker and allocable support costs in accordance with the CDSS' federally approved Cost Allocation Plan for County Welfare Departments. These costs include RCA eligibility determinations, grant maintenance activities, and conducting cause determinations and conciliations for RCA clients. Expenditures also include costs for Electronic Data Processing and direct costs. For FFY 2018, the average monthly administrative costs per RCA recipient is estimated to be **$109.08** ($109.08 X 2,498 X 12 = **$3,269,782**).

Total RCA Administration = $3,269,782

c) **RCA Subtotal = $13,491,598**

2. REFUGEE MEDICAL ASSISTANCE (RMA)

RMA Recipients: Costs associated with Medical Assistance will be reported by the California Department of Public Health under separate cover.
Medical Screenings: Costs associated with Medical Screenings will be reported by the California Department of Public Health under separate cover.

3. UNACCOMPANIED REFUGEE MINOR (URM) PROGRAM

URM Cost Estimates and Expenditures – Direct Services and Administration

	SRC's Office (CDSS-RPB)	Contracted URM Provider #1 (South-CFCS)	Contracted URM Provider #2 (North-CCSCC)	Contracted URM Provider #3 (North-ICA)	**Totals for ORR-1 Column D**
ORR-1 Line 3(a) URM Services	$0	$9,947,538	$8,290,405	$1,995,629	**$20,233,572**
ORR-1 Line 3(b) URM Admin.	$471,185	$552,178	$743,130	$105,862	**$1,872,355**
ORR-1 Line 3(c) URM Subtotal	**$471,185**	**$10,499,716**	**$9,033,535**	**$2,101,491**	**$22,105,927**

Federal Fiscal Year (FFY) 2018
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a) Services for URM:

URM Proposed Budget: For FFY 2018, the estimated amount for services for the URM program in California is $20,233,572. In FFY 2017 (as of May 2017) there have been 55 placements and 40 exits. As of May 2017, there are 232 minors being served in California's URM program. Overall, the program caseload has grown steadily and is projected to increase for FFY 2018. The program is administered through state contracts (Attachments I, II, and III) with the providers Catholic Charities of Santa Clara County (CCSCC), an affiliate of U.S. Conference of Catholic Bishops, and Crittenton Family and Children Services (CFCS) and International Christian Adoptions (ICA) who are affiliates of Lutheran Immigration and Refugee Services. It is important to note that the contracts for the URM programs in California are based on a State Fiscal Year (SFY) (July through June). The current contracts are in effect for three years, with the contracts starting on July 1, 2017 and ending June 30, 2020. The amounts provided in this justification have been prorated to coincide with FFY 2018. In an effort to avoid over estimated contracts, the RPB used prior expenditure data to calculate more accurate projections.

Additionally, the URM proposed budget for FFY 2018 includes funds to expand services for CCSCC and CFCS. These expansions are not yet included in the contract amounts. It is anticipated that the contract amendments will be completed by October 1, 2017. Expansion services by each of these providers are explained below:

- CCSCC will open a sub-office in the East Bay area. Forty percent of Catholic Charities' caseload are placed with resource families that live in the East Bay (Alameda and Contra Costa Counties). This sub-office will allow for future program growth as it is laying the foundation for continuing program growth in that geographic area.
- The ORR and the CDSS, have discussed the need for more URM placements in California, specifically regarding placements for URMs who need short-term residential therapeutic centers (STRTCs) due to behavior issues, mental health needs, or specialized placements for hard to place URM youth. CFCS owns two eight bed, fully furnished, and licensed Group Homes that could start serving male URMs that require a higher level of care than a traditional foster home can provide in the ORR's URM network.

Based on historical placement data, the CDSS projects an upward trend in minors being served for FFY 2018, with an estimated average monthly caseload of 313 minors (Attachment IV). Based on the projected trend, it is estimated there will be approximately 366 minors being served at the end of FFY 2018 (September 2018). The estimated average monthly cost of care for the youth is $5,387 ($5,387 X 313 X 12 = $20,233,572).

- URM Foster Care Services: The California URM program provides a wide range of benefits and services which mirror the foster care provisions in the California Title IV-E plan. This includes traditional foster care, therapeutic group homes, and emancipation services until age 24. Emancipation services are for youths between the ages of 18 – 24 who are compliant with their Independent Living Plans and include independent living training, employment training, educational grants, and supported housing.

  The URM program places youths into the most appropriate and least restrictive setting possible. Youths are primarily placed into certified foster family homes supervised by licensed Foster Family Agencies. In certain situations when necessary, the program will place children into certified therapeutic homes or licensed group homes/residential treatment centers (levels 1 – 14) until the youth is ready to return to a foster family setting.

  In California, the foster care system was overhauled to change the certification process, licensing categories, and the running of group homes which is referred to as the Continuum of Care Reform (CCR). It also draws together a series of existing and new reforms in California's Child Welfare. The implementation of CCR will occur between now and 2021. The impact of CCR on the URM program will affect URM youth residing in group homes. CCR is eliminating group homes in California and replacing group homes with STRTCs. STRTCs will provide intensive treatment interventions for youth requiring highly intensive 24-hour supervision and treatment but are designed to quickly transition youth to a permanent foster home placement.

  Current foster care costs have increased from the previous year primarily due to the anticipated caseload and the rates for care set by the state have increased. On January 1, 2017, a new rate structure for foster care and group homes due to the implementation of the CCR changed from an age-based structure to a level of care-based structure. The CCR is a major reform of the mainstream foster care system that the URM program is paralleling. The current foster care rates are shown in Attachment V (All County Letter (ACL) No. 17-75). Due to the timing of implementation, rates for Foster Family Agencies, based on a youth's age, are still in effect and these are the rates we have been using (see page four of the ACL for information on Phase I FFA Rate Components).

  Starting December 1, 2017, all URMs will be reassessed based on their level of care and the new rate structure for CCR or Phase II, will become effective (see page five of the ACL for information on Phase II FFA Rate Components). The highest level of care rate, which most of the URM youth will receive is $117 more than the current highest rate that our youth receive based on their age. We have planned for this rate increase in all three of the URM budgets

so we should not need to do amendments to cover the costs for the rate changes that will take place in December 2017 when CCR becomes active.

The ACL lists the new rate for the short-term residential therapeutic program (STRTP) that is replacing most of the group homes in California. Two of our providers (ICA and CCSCC) will be using the new STRTP rate starting on December 1, 2017. We have already budgeted for this higher rate in the contracts. Crittenton will still be using the old group home rate as they have been given an exception to continue use of a group home for their URMs.

The FFY 2018 URM budget projects Foster Care Services costs to include the following:

Item	Cost
Licensed Foster Care	$4,172,952
Foster Care Support Services/Independent Living	$1,646,800
Residential Treatment Centers/Group Homes/Drug Treatment	$5,594,937
TOTAL	**$11,414,689**

- URM Legal Fees: Legal expenses are projected to be **$173,879** for FFY 2018. The URM program pays for the legal costs, including attorney fees, to establish private guardianship of the youths placed in the state. It also pays for annual guardianship reports that must be filed with the local courts for each foster child in care, as required by California's Foster Care program.

  Per ORR State Letter #09-24, refugee entrants are required by federal law to file with the USCIS Form I-485 "Application to Register Permanent Residence or Adjust Status" after one year in the U.S. and adjust to legal permanent resident status. The URM program budgets for miscellaneous legal fees in anticipation of certain instances when legal counsel will be necessary to adjust a youth's immigration status to legal permanent resident. The URM program does not pay the filing fees for adjustment of status or citizenship.

- URM Medical Costs: URM foster children in California receive full-scope Medi-Cal, which is the state's version of federal Medicaid. State-funded full scope Medi-Cal, at no cost to the URM program, is also extended to URMs with approved Special Immigration Juvenile Status, and those who have been granted a U Visa. When entering the URM program, youths are always enrolled in Medi-Cal, which pays for medically necessary health care services

that include: physician visits, prescription drugs, hospitalization, x-ray and laboratory, nursing home care, some dental care, some ambulance services, prosthetic and orthopedic devices, eyeglasses, hearing aids and some medical equipment, and hospice care.

However, occasionally youths may need medical, dental, or therapeutic medical treatments that are not reimbursed by Medi-Cal. This may occur because no appropriate Medi-Cal resource is available. For example, many youths who arrive are highly traumatized and in need of immediate mental health services in their native languages. It can take six to eight weeks to schedule an appointment with a Medi-Cal provider, and it may not be with a therapist with the appropriate language or experience. In such cases, the URM program may initially pay for counseling in order to stabilize the youth while awaiting Medi-Cal services.

The Department of Health Care Services (DHCS) and the CDSS issued a joint letter (All County Letter 16-03) in January 2016 for the purpose of clarifying Medi-Cal eligibility for youth in the URM Program. URM youth and former URM youth in California are eligible to receive full scope Medi-Cal regardless of their immigration status up to age 26.

The FFY 2018 URM budget projects medical costs to include the following:

Item	Cost
Mental Health/Medical Services Unreimbursed by Medi-Cal	$176,483
TOTAL	**$176,483**

- URM Personnel Costs: The Northern California URM programs are operated by the CCSCC and ICA, and the Southern California URM program is operated by the CFCS. The projected personnel costs for FFY 2018 will be **$5,645,176** and include staff salaries and benefits based on actual time worked in the URM program. Costs have increased by $732,824 ($320,003 for Northern California CCSCC, $594,685 for Northern California ICA, and decreased by $181,864 for Southern California CFCS) from last year, due to increased staffing to accommodate the anticipated caseload increase, cost of living increases, and the addition of the new Northern California provider (ICA). CFCS's personnel costs have decreased from last year's budget due to a decrease of five staff positions in the projected contract.

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Location	FFY 2017 Personnel Cost	FFY 2018 Projected Personnel Cost	Cost Difference
Northern California (CCSCC)	$2,590,027	$2,910,030	+ $320,003
Northern California (ICA)	$170,539	$765,224	+ $594,685
Southern California (CFCS)	$2,151,786	$1,969,922	- $181,864
TOTAL	**$4,912,352**	**$5,645,176**	**+ $732,824**

- URM Other Costs: The URM contracts in California include **$2,823,345** for other expenses that cover supplies, space, communications, equipment, advertising/outreach, travel, training, background checks, miscellaneous, and costs for the supported housing program.

Total Services for URM = $20,233,572

b) URM Program Administration:

URM state administration includes a cost of **$471,185** for state staff to administer the URM programs in California. Please see the attached line-item budget (Attachment VI) that provides detail on salaries, benefits, operating expenses, and indirect costs for state staff.

URM provider administration includes a cost of $(b)(4) for indirect costs associated with administering the URM program in California. The federal DHHS-approved indirect cost rates for each provider for FFY 2018 include a rate at (b)(percent of operating expenses ($(b)(4)) for the Northern California CCSCC URM program and a rate of (b)(4) percent of operating expenses ($(b)(4)) for the Southern California CFCS URM program. A rate at (b)(percent of operating expenses ($(b)(4)) for the Northern California ICA URM program is being used since ICA does not yet have an approved indirect cost rate.

Total URM Program Administration = $1,872,355

c) URM Program Subtotal = $22,105,927

Federal Fiscal Year (FFY) 2018
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4. **ADMINISTRATION-PROGRAM COORDINATION AND PLANNING**

   Overall Management: The overall state RCA administration costs of **$2,037,385** are based on actual expenditures from staff time studies during FFY 2017, and department overhead costs. This amount includes costs associated with salaries, travel, program coordination, program monitoring, provision of technical assistance and training, amending California's State Refugee Plan, etc. The attached line-item budget (Attachment VII) provides additional detail on salaries, benefits, operating expenses, and indirect costs for state staff.

   Total Administration-Program Coordination and Planning = $2,037,385

5. **TOTAL ADMINISTRATION = $7,179,522 (includes total of costs for county and state RCA administration, and provider and state URM administration)**

6. **TOTAL CASH AND ADMINISTRATION ESTIMATE FOR CALIFORNIA FOR FFY 2018 = $37,634,910**

ORR-1 CMA Program Estimates

Program Name: Refugee Cash and Medical Assistance
Grantee Name: California (Cash)
Report Name: ORR-1 CMA Program Estimates
Report Period: 10/01/2017 to 09/30/2018
Report Status: Submission Accepted by CO

Department of Health and Human Services
Administration for Children and Families

OMB No. 0970-0030
Approval Expires: 10/31/2014

Refugee Resettlement Program Estimates: CMA
ORR-1 CASH AND MEDICAL ASSISTANCE PROGRAM ESTIMATES

Instructions:
Click on bolded headings for instructions.

Reporting Information

Grantee Name: California	**Federal Fiscal Year:** 2018

Estimates

Cash and Medical Assistance Program Components (Column A)	Estimated Average Monthly Unit Cost (Column B)	Estimated Average Monthly Recipients / Users (Column C)	Estimated Total Fiscal Year Expenditures (Column D)
1. Refugee Cash Assistance (RCA)			
a) RCA Recipient Costs	$341	2,498	$10,221,816
b) RCA Administration			$3,269,782
c) Subtotal:			$13,491,598
2. Refugee Medical Assistance (RMA)			
a) RMA Recipient Costs	$0	0	$0
b) RMA Administration			$0
c) Medical Screening	$0	0	$0
d) Medical Screening Administration			$0
e) Subtotal			$0
3. Unaccompanied Refugee Minors (URM)			
a) Services for URMs	$5,387	313	$20,233,572
b) URM Program Administration			$1,872,355
c) Subtotal			$22,105,927
4. Administration - Program Coordination and Planning			$2,037,385
5. Total Administration			$7,179,522
6. Total Estimate			$37,634,910

Certification

Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance	
Name and Title of Approving Official Sysvanh Kabkeo	**Telephone Number:** (916) 215-9860
	E-mail Address: Sysvanh.Kabkeo@dss.ca.gov
Signature of Approving Official Sign	**Date Report Submitted:** 08/15/2017

State:	California
Profile FFY:	2016

Regional Offices to complete for profile FFY by 5/1 of the current FFY year

ORR Regional Representative:	Diane Landino			
ORR Eligible Populations	Refugee	Asylee	C/H	Other
Previous FFY Numbers	5718	2525	297	2606
ORR Populations Total	11,146			
Profile FFY Year Numbers	7,909	1,707	412	4,821
ORR Populations Total	14,849			

Top 5 Countries	Number	% of ORR Popul.
Afghanistan	4,767	32%
Iran	2,317	16%
iraq	1,910	13%
Syria	1,499	10%
China	788	5%

Cash and Medical Assistance (CMA) Program	Total FFY Expenditures
Refuge Cash Assistance (include WF CMA as applicable)	$10,968,775
Refugee Medical Assistance (include WF CMA as applicable)	$0
Refugee Medical Screening (include WF CMA as applicable)	$6,275,745
Unaccompanied Refugee Minors	$7,650,794

Cash Assistance Levels	Single	Family of 3
Refugee Cash Assistance	$331-350	$0
Temporary Assistance for Needy Families (TANF)	$0	$670 - 788
Wilson/Fish or Public/Private Partnership	$350	$0

CMA Total ORR Authorized FFY Award	$32,072,684
Refugee Social Services FFY Allocation	$8,972,718
Targeted Assistance Formula FFY Allocation	$4,582,011
Plan (year last approved)	2017
Current FFY CMA Budget Estimate Total	$28,850,086
Monitoring (year last conducted)	2017
Medicaid Expanded State?	Yes

FFY OUTCOMES (GPRA-AOGP)	
Employability Services (0-60 months eligible)	
Caseload	6,786
Entered Employments	2,932
Outcome Rate	43%
Cash Terminations	371
Termination Rate	14%
Retentions (90-day)	76%
Average Wage	$11.33

ORR Discretionary Grants	Amount
Wilson/Fish	$3,534,100
Targeted Assistance	$275,000
Refugee School Impact	$1,171,426
Services to Older Refugees	$147,052
Cuban/Haitian Grant	$122,312
Health Promotion	$203,055
Individual Development Account	$912,812
Preferred Communities (funded through Volags)	YES
Micro Enterprise Development	$768,400
Refugee Agricultural Project	$85,000
Micro-Enterprise Development Home Based Childcare	$745,000
Ethnic Community Self-Help	$603,986
Survivors of Torture	$1,659,840
Matching Grant	$1,691,800
ORR Discretionary Funding	$11,919,783
Total ORR Funding	**$57,547,196**

FFY OUTCOMES (MG)	
Matching Grant	
Reaching 120 Days	749
120-day Self-Sufficient (SS)	466
Outcome Rate	62%
Average Wage	$11.03
Reaching 180 days	774
SS on 180-day	527
Outcome Rate	68%

State Refugee Coordinator

Mr. Sysvanh Kabkeo

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State Refugee Health Coordinator

Ms. Marisa Ramos

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California ORR Refugee Program Briefing

I. Refugee Program Background

The California Department of Social Services (CDSS) is the state agency responsible for the overall administration and operation of the California Refugee Resettlement Program (RRP). The Refugee Cash Assistance (RCA) is state administered and operated by the 52 counties, with one exception: Catholic Charities Diocese of San Diego has a Wilson/Fish program that is responsible for providing RCA to refugees who are single adults or childless couples residing in the county.

CDSS's Welfare-to-work Division has five branches: (1) Employment and Eligibility; (2) CalFresh (Food Stamp); (3) Child Care and Refugee Programs (CCRP); (4) Immigrant; and (5) Program Integrity. Within the CCRP branch, there are two bureaus, one of which is the Refugee Programs Bureau (RPB). The RPB is delegated responsibility for the day-to-day operations of the program.

The California Department of Public Health and the California Department of Health Care Services (title XIX agency) are responsible for administering the refugee medical assistance program.

State Refugee Coordinator (SRC): Mr. Sysvanh Kabkeo, serves as the SRC. He leads the RPB and has the responsibility and authority to facilitate the coordination of public and private resources to ensure a statewide resettlement strategy.

State Refugee Health Coordinator (SRHC): The Chief, Office of Refugee Health, Center for Infectious Diseases, California Department of Public Health, Ms. Marisa Ramos, serves as the SRHC.

Consultations

The CDSS conducts at least a quarterly meeting with the County Refugee Coordinators (CRCs) and with the State Advisory Council (SAC). The CRCs are designated to coordinate the refugee programs at the County level. The CDSS holds meetings with CRCs to discuss and resolve refugee issues. The SAC is comprised of representatives from local government, resettlement agencies, service providers, one CRC, and individuals who are involved in or affected by the refugee resettlement process. The CDSS holds meetings with SAC to analyze critical issues affecting refugees.

In addition, there are seven County Refugee Forums in regions throughout California. The frequency of refugee forum meetings varies. The top three counties on the list below meet on a monthly basis and the rest meet on a bimonthly basis.

- Sacramento Area Refugee Resettlement & Services Forum
- San Diego Refugee Forum
- Santa Clara County Refugee and Immigrant Forum
- East Bay Refugee Forum

- The Refugee Forum of Los Angeles
- The Refugee Forum of Orange County
- San Francisco Coalition for Asylee, Immigrant, and Refugee Services

The mission of the forums is to support local efforts that assist refugees in becoming self-reliant and make them aware of their rights and responsibilities as residents of the U.S.

II. Total ORR Funding for Refugee Services and Programs

$57,547,196 Amount of ORR funding went to the state in **FY 2016** to serve refugees and eligible populations. Of this total, **80%** went through the state government; the remaining **20%** went directly to community based organizations and providers. For a complete list of ORR funding, see Appendix A.

III. FY 2016 Arrivals - Top Locations

A breakdown of the eligible population in the state is shown below along with the top 5 country of origin, and the top 5 resettlement locations.

ORR Eligible Populations	Refugee	Asylee	C/H	Other
FY 2016 Numbers	7,909	1,707	412	4,821
ORR Total Populations	14,849			

Top 5 Countries of Origin	Number	% of ORR Population
Afghanistan	4,767	30%
Iran	2,317	15%
Iraq	1,910	12%
Syria	1,499	10%
China	788	5%

Top 5 Resettlement Locations in California	
City	Population
San Diego	3,281
Sacramento	2,801
Glendale	1,424
Los Angeles	640
Oakland	488

IV. State Administered Formula Programs

1. The Cash and Medical Assistance (CMA) Program reimburses states for 100 percent of services provided to refugees and other eligible persons, as well as associated administrative costs for the following:

- Refugee Cash Assistance (RCA)
- Refugee Medical Assistance (RMA)
- Unaccompanied Refugee Minors Program (URM)

ORR clients determined ineligible for Temporary Assistance for Needy Families (TANF) and Medicaid may be eligible for RCA and RMA for up to eight months from the date of arrival in the U.S., date of final grant of asylum for asylees, or date of certification for trafficking victims.

a) Refugee Cash Assistance and TANF

The Maximum Aid Payment (MAP) and the Minimum Basic Standard of Adequate Care (MBDAC) levels for RCA are the same as those under Cal WORKS (California's Temporary Assistance for Needy Families (TANF) program. California is divided into two regions for MAP and MBSAC purposes. Region 1 counties have a higher cost of living in these counties. The benefits are made available at all 58 county welfare agencies, with the one exception of the San Diego Wilson/Fish program.

Region 1

Assistance Unit Size	Maximum Aid Payment Exempt	Maximum Aid Payment Non-Exempt
1	$387	$350
2	$636	$569
3	$788	$704
4	$936	$840
5	$1,065	$954
6	$1,197	$1,072
7	$1, 315	$1,178
8	$1,434	$1,283
9	$1,549	$1,387
10	$1,665	$1,490

Region 2

Assistance Unit Size	Maximum Aid Payment Exempt	Maximum Aid Payment Non-Exempt
1	$369	$331
2	$607	$541
3	$751	$670
4	$891	$799

5	$1,017	$909
6	$1,141	$1,021
7	$1,254	$1,120
8	$1,366	$1,222
9	$1,477	$1,321
10	$1,587	$1,418

Region 1 Counties: Alameda, Contra Costa, Los Angeles, Marin, Monterey, Napa, Orange, San Diego, San Francisco, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma and Ventura.

Region 2 Counties: Alpine, Amador, Butte, Calaveras, Colusa, Del Norte, El Dorado, Fresno, Glenn, Humboldt, Imperial, Inyo, Kern, Kings, Lake, Lassen, Madera, Mariposa, Mendocino, Merced, Modoc, Mono, Nevada, Placer, Plumas, Riverside, Sacramento, San Benito, San Bernardino, San Joaquin, Shasta, Sierra, Siskiyou, Stanislaus, Sutter, Tehama, Trinity, Tulare, Tuolumne, Yolo and Yuba.

b) Refugee Medical Assistance (RMA) and Refugee Medical Screening (RMS)

The California Department of Public Health (CDPH) oversees the publicly-administered RMA program. CDPH coordinates with the Department of Health Care Services (DHCS) eligibility division to provide RMA benefits to refugees. The RMA income standard is 200% of the Federal Poverty Level (FPL). California has expanded Medicaid coverage to low-income adults without dependent children. RMA enrollees should mostly consist of refugees whose income falls between 133% and 200% FPL or former Medicaid clients who lost coverage due to employment but are still within the eight month eligibility period.

CDPH provides RMA funds to nine impacted local health jurisdictions (Alameda, Contra Costa, Los Angeles, Orange, Sacramento, San Diego, San Francisco, Santa Clara, and Stanislaus) to coordinate medical screenings and cover direct medical screenings services. Medical screening activities are tracked in the Refugee Health Electronic Information System.

c) Unaccompanied Refugee Minors (URMs) Program

Background

The Unaccompanied Refugee Minors (URM) program was developed in the late 1970s to address the needs of children who entered the U.S. as refugees without a parent or guardian to care for them. Over the years Congress has passed additional legislation authorizing URM eligibility to other categories of unaccompanied children such as asylees, Cuban/Haitian Entrants, trafficking victims, certain Special Immigrant Juveniles, and U-visa recipients. Eligible children are placed into the URM program and receive the same range of child welfare benefits and services available to other children in the State, including those identified in the State's plans under Title IV-B and IV-E of the Social Security Act.

Grantee/Administration

The California Department of Social Services (CDSS) is the agency responsible for administering the URM program in Northern and Southern California. The Refugee Program

Bureau (RPB) contracts for URM services with two licensed child welfare agencies, Catholic Charities of Santa Clara County (CCSCC—a USCCB affiliate) and Florence Crittenton Services (FCS) for Children and Families (FCS—a LIRS affiliate) for provision of direct URM services.

The CDSS division of County Care Licensing (CCL) conducts annual reviews of CCSCC and Crittenton to ensure appropriate services are being provided in compliance with federal and state child welfare and licensing laws and regulations

Legal Responsibility
In California, a county-administered private custody state, CCSCC and FCS, obtain legal custody for children in their care. As a result of being in private agency custody, URMs in California do not qualify for the Education and Training Vouchers (ETVs) which are partially funded through the state's allocation from the Children's Bureau. To achieve parity of services, RPB provides ORR-funded equivalent educational training or services for eligible youth.

Placements
CCSCC, in northern California is affiliated with and receives placements from the U.S. Conference of Catholic Bishops (USCCB). FCS, in southern California is affiliated with and receives placements from Lutheran Immigration and Refugee Services (LIRS).

Since its inception in 2009, FCS has grown rapidly in response to ORR's urgent needs for newly-entering youth from Central America.

URMs Served by California in FY 2016		
City: San Jose	Agency Name: Catholic Charities of Santa Clara County	102
City: Fullerton and San Diego	Agency Name: Crittenton Services for Children and Families	154
Total for California		256

Data in the above table was drawn from the URM database on 3/15/17 and is subject to change as database records are reconciled.

2. Refugee Social Services

The Refugee Social Services Program funds services to refugees to help them obtain employment and achieve economic self-sufficiency in the shortest time possible. Employment and support services are designed to enable refugees to obtain jobs within one year of becoming enrolled in the program.

- Employment Services include: employability assessment, job search, vocational English Language services/ESL, vocational education, on the job training, case management, assistance with daycare, assistance in obtaining employment documents,

translation/interpretation assistance, transportation assistance, job development, job upgrade services, and job retention services.

- Support services include: daycare, translation and interpretation for purposes other than employment, citizenship and naturalization preparation services, home management, financial literacy services, and case management services.

Refugees in the following categories receive service priority:

- New arrivals in their first year in the U.S.
- Those receiving cash assistance
- Unemployed refugees not receiving cash assistance
- Employed refugees in need of services to retain employment or to attain economic independence

- **Services to Older Refugees Set-Aside:** Funding is provided to link older refugees with mainstream programs for the elderly and provide assistance with the citizenship process. Funding is allocated to counties based on the number of older refugees currently receiving public assistance in the county.

- **Cuban/Haitian Set-Aside:** The State is reviewing the Cuban/Haitian caseload statewide to determine how best to allocate funds.

3. Targeted Assistance Grant (TAG)

The Targeted Assistance Grant services are similar to Refugee Social Services; however they are distinctive in that they prioritize:

- Cash assistance recipients, particularly long-term recipients
- Unemployed refugees not receiving cash assistance
- Employed refugees in need of services to retain employment or to attain economic independence

Targeted Assistance Formula is awarded to the state for specific counties. The counties use the funds to contract with an array of service providers to make available linguistically appropriate and culturally responsive employment-related services. See below a list of counties:

County Name	Refugees	C-H Entrants	Asylees	SIVs	Total	Total Allocation Amount
Alameda	503	4	158	757	1,422	259,401
Los Angeles	3436	210	3977	369	7992	1,457,898
Orange	497	21	139	381	1,038	189,352
Sacramento	1,406	7	32	1,155	2,600	541,412
San Diego/3	4689	192	262	897	6,040	1,101,815
San Francisco	9	9	472	20	510	93,034

Santa Clara	**392**	**3**	**407**	**271**	**1,073**	**195736**
Stanislaus	**285**	**0**	**20**	**354**	**659**	**120,215**

V. Discretionary Grants

State Administered Discretionary Grants in California

1. Targeted Assistance Discretionary

Targeted Assistance Discretionary is awarded by the state through a competitive application process for a two-year period. The counties use the funds to contract with an array of service providers to make available linguistically appropriate and culturally responsive employment-related services.

2. Refugee School Impact

The RSI Program has six school districts participating in the state. The Refugee School Impact Grant is used to provide educational services that assist refugee students. Services include after school tutoring, summer school, and parental involvement programs. School districts in counties that have the largest number of school-age refugee children over the previous three years are eligible to apply for the RSIG funds from the state.

3. Health Promotion

The California Department of Public Health (CDPH) in Sacramento is awarded $195,000 in Refugee Health Promotion (RHP) funds. CDPH's Office of Refugee Health utilizes 100% of RHP funds to support Refugee Health Facilitator staff positions at Los Angeles County Health Department, San Diego County Health Department, and Sacramento County Health Department. These positions provide follow up and coordination of services, such as transportation and interpretation, to ensure refugees are able to successfully complete primary care referral appointments and begin the continuum of care required by their health conditions.

Discretionary Grants Administered by Resettlement Agency or Other Service Providers

1. Survivors of Torture Program

There are a total of 5 SOT grantees in CA: two in Los Angeles, one in San Diego, one in San Jose, and one in San Francisco.

Asian Americans for Community Involvement (AACI), located in San Jose, receive $360,620 annually to support its Center for Survivors of Torture which serves 120 clients annually. AACI/CST provides medical, mental health, and social services and refers clients to affiliate agencies for legal services, including pro bono programs at private law firms, California Rural Legal Assistance, and law schools such as Santa Clara, Stanford, UC Davis, and UC Hastings.

The Legal Aid Foundation of Los Angeles (LAFLA) receives $311,220 annually to serve 149 survivors each year. LAFLA provides legal and social work services in-house and partners with LA County Public Health for medical services, and Asylum Collaborative partners such as Program for Victims of Torture, and Amanecer Counseling Center for mental health services.

Program for Victims of Torture (PVT) receives $429,780 annually to serve 255 (new and continuing) clients each year including on-site mental health and social work services. A new partnership with the University of Southern California (USC) Department of Family Medicine enables clients to receive medical services through the USC-Eisner Family Medical Center, located at PVT. PVT's refers to partner agencies for legal and other services including refugee and immigrant agencies, Peace over Violence, and LA Legal Aid Foundation.

The Survivors International Program at the University of California San Francisco, Trauma Recovery Center (TRC-SI) receives $301,340 annually to service 90 new clients each year. TRC-SI provides mental health and social services on-site, partners with the Newcomers Health Program in the Refugee Medical Clinic at San Francisco General Clinic for medical services, and Pangea Legal Services and community agencies for legal services.

Survivors of Torture, International (SURVIVORS) receives $256,880 annually to serve 114 new clients each year in San Diego County. SURVIVORS provides mental health and case management services on-site and partners UCSD Medical School to provide psychiatric care on-site. SURVIVORS also partners with several legal services providers and Thomas Jefferson Law School to provide legal services. The immigration detention population is a particular concern and will more than double to 1,500 this year.

2. Matching Grant Program

The Resettlement Agencies Matching Grant Program (MG) was created in 1979 as an intensive case management program with the objective to fast track new arrivals toward economic self-sufficiency within four to six months (120 – 180 days) of program eligibility, without accessing public cash assistance. Enrollment in MG is available to all ORR-eligible populations meeting minimum employability requirements and to the extent funding is available. However, clients must be enrolled within 31 days of becoming eligible to ensure adequate services are provided and self-sufficiency is achieved and maintained within the period of eligibility. As demand for MG Program services continues to exceed available funding, enrollment is not available to all those eligible and desirous of program services.

Client services provided through the Resettlement Agencies Matching Grant Program include, but are not limited to, case management, employment services, housing and utilities, food, transportation, cash allowance, health and medical, English language training, social adjustment, and other support services.

The MG Program is designed to work in concert with the Reception and Placement (R&P) program for refugees offered by the Department of State (DOS), and the Cuban & Haitian Entrant Reception and Placement (R&P) program offered by the Department of Homeland Security (DHS). Thus, funding under the MG Program is open only to those resettlement agencies that already provide R&P services through a cooperative agreement with the DOS or

DHS. Congress confirmed this approach to the program in the 1986 Refugee Assistance Extension Act. The MG Program requires a grantee match of $1 (cash and/or in-kind) for every $2 in Federal funding.

City	Grantee	Local MG Service Provider	FY 2017 Projected Enrollment Slots	FY 2017 Projected Federal Funding	Local Contact
SAN DIEGO	ECDC	Alliance for African Assistance	40	$88,000	(b)(6) (b)(@alliance-for-africa.org
LOS ANGELES	HIAS	Jewish Family Service of Los Angeles	49	$107,800	(b)(6) (b)(6) @jfsla.org
LOS GATOS	HIAS	Jewish Family Service of Silicon Valley	15	$33,000	(b)(6) (b)(6) @jfssv.org
SAN DIEGO	HIAS	Jewish Family Service of San Diego	49	$107,800	(b)(6) (b)(6) @jfssd.org
GLENDALE	IRC	IRC Los Angeles	38	$83,600	(b)(6) (b)(6) @rescue.org
OAKLAND	IRC	IRC Oakland	154	$338,800	(b)(6) (b)(6) @rescue.org
SACRAMENTO	IRC	IRC Sacramento	188	$413,600	(b)(6) (b)(6) @rescue.org
SAN DIEGO	IRC	IRC San Diego	26	$26,400	(b)(6) (b)(6) @rescue.org

SAN JOSE	IRC	IRC San Jose	50	$110,000	(b)(6) (b)(6) @rescue.org
TURLOCK	IRC	IRC Turlock	20	$44,000	(b)(6) (b)(6) @rescue.org
GLENDALE	USCCB	Immigration and Refugee Services	120	$264,000	(b)(6) (b)(6) @ccharities.org
SAN DIEGO	USCCB	Catholic Charities	25	$55,000	(b)(6) (b)(6) @ccdsd.org
GLENDALE	USCRI	International Institute of Los Angeles	25	$55,000	(b)(6) (b)(6) @iilosangeles.org
SACRAMENTO	USCRI	Lao Family Community Development, Inc.	25	$55,000	(b)(6) (b)(6) @lfcd.org
State Total			810	$1,782,000	

3. Preferred Communities Program

The Preferred Communities Program's goals are the successful resettlement and integration of especially vulnerable ORR client populations and the enhancement of agencies' capacity to serve such populations at new or established PC locations. Specialized services such as intensive case management is intended to result in these refugees' attainment of self-sufficiency in the area of their lives impacted by their particular vulnerability, which may include, but is not limited to, medical disabilities, trauma, and lack of access to supporting services.

PC Project Location	**Resettlement Agency**	Local Affiliate Name	**Focus**	**AmeriCorps**	**Local Funding Amount**	**Local Contact Information**

Oakland	IRC	IRC	Medical, mental health; um; sec. migrants; single parents; LGBTQ; GBV survivors; elderly	Y	$106,392	(b)(6) @rescue.org
Sacramento	IRC	IRC	Medical, mental health; Congolese; secondary migrants; single parents, GBV survivors; elderly	Y	$96,585	(b)(6) @rescue.org
Sacramento	CWS	Opening Doors Inc.	ICM	NP	$90,000	(b)(6) (b)(6)@openingdoors.org
San Diego	ECDC	Alliance for African Assistance	ICM	Y	$50,000	(b)(6) (b)(6) @alliance-for-africa.org
San Diego	HIAS	Jewish Family Service of San Diego	Physical & mental health	Y	$82,000	(b)(6) (b)(6) @jfssd.org
Walnut Creek	HIAS	Jewish Family &Community Service-East Bay	Mental health; one-parent households; LGBT	N	$57,000	(b)(6) (b)(6) @jfs-eastbay.org

4. Ethnic Community Self-Help Program

The goal of the Ethnic Community Self Help Program is to support Ethnic Community Based Organizations in providing refugee populations with critical services to assist them in becoming integrated members of American society. Each program has been designed to meet the unique needs of the refugee community in the areas of direct services, community education, and engagement and civic participation.

California

GRANTEE	CITY	STATE	PROJECT START	PROJECT END	AMOUNT	LOCAL CONTACT

Pars Equality Center	Sherman Oaks	CA	9/30/2014	9/29/2017	$150,000	(b)(6) (b)(6) @parsequalitycenter.org
Karen Organization of San Diego	San Diego	CA	9/30/2014	9/29/2017	$128,986	(b)(6) (b)(6) @karensandiego.org
Eritrean Community Center Santa Clara County	Santa Clara	CA	9/30/2016	9/29/2019	$165,010	(b)(6) (b)(6) @yahoo.com

Pars Equality Center
Grantee implements the *The Iranian Community Self-Help Project* in LA County that aims to serve 94 eligible Iranian refugees and asylees per year by supporting them to find sustaining employment, which includes engaging the help of well-established Iranian-Americans in the local Los Angeles business community. Grantee provides comprehensive employment programming combined with professional English language training services focused on improving refugee self-sufficiency outcomes.

Karen Organization of San Diego
The grantee implements its *Community Self-Help Project for Refugees from Burma in San Diego* with two main goals: 1) self-sufficiency for refugees from Burma, and 2) community building by assisting refugees from Burma become more empowered for community self-help. The grantee provides a variety of services, including employment and ESL services, case management, training for refugee community members, and continued outreach to improve public understanding on the background and needs of newly-arrived refugees from Burma. It provides specialized programming for youth, women, and seniors. The grantee also focuses on educating the refugee community about the consequences of domestic violence and alcohol abuse in the United States.

Eritrean Community Center Santa Clara County
The grantee implements the *Eritrean Community Strengthening Project* to provide intensive case management and conduct workshops, along with one-on-one assistance to orient refugees and asylees to the community and assist with resettlement in the U.S. The applicant provides a broad array of services, guidance and mentoring, and group activities to help refugees and asylees integrate, such as informal non-clinical activities that increase emotional and behavioral wellbeing, and After-School programs to improve academic performance for Eritrean youth and prepare them for college. In addition, it seeks to develop new leaders to participate in community-building events, and to engage in wider civic efforts with the receiving community to educate it and policy makers on the needs and contributions of the Eritrean community to the larger Silicon Valley community.

5. Refugee Family Child Care Microenterprise Program

The Refugee Family Child Care Microenterprise Program provides opportunities for refugees to achieve financial independence by establishing home-based child care businesses. Program grantees offer refugee participants training in areas including child care, financial skills, and vocational ESL, as well as small stipends to assist with costs of starting their small businesses.

The RFCCMED program is being implemented in two locations in California: Sacramento and San Diego.

Opening Doors - $187,500

(b)(6);(b)(7)(C);(b)(7)(F) **Sacramento, CA** (b)(6);(b)(
(b)(6) @openingdoorsinc.org

In **Sacramento, Opening Doors** is in the second year of a three-year grant to enable 45 refugees to establish family child care businesses. Along with its partners Child Action, Inc. (a child care resource and referral center) and Community Care Licensing (the state child care licensing office) Opening Doors enrolls eligible participants into a comprehensive training and technical assistance program which includes courses in child care and business management as well as mentoring and assistance in navigating the licensing process.

San Diego - International Rescue Committee - $187,500

(b)(6);(b)(7)(C);(b)(7)(F) **San Diego, CA** (b)(6);(b)
(b)(6) @rescue.org

In **San Diego, the International Rescue Committee** is in the second year of a three-year grant to enable 90 refugees to establish family child care businesses. Participants undergo 80 hours of child care and business management training. IRC trainers supplement their knowledge of child care practices through a train-the-trainer program with YMCA Childcare Resource Service, the local child care resource and referral center. In addition, IRC provides one-on-one technical assistance to prepare participants to establish their businesses, and requires 12 hours of post-licensing training to ensure sustainability of businesses.

6. Individual Development Accounts Program

Individual Development Accounts (IDA) are matched savings accounts designed to help refugees save for a specific purchase. Under the IDA program, the matching funds, together with the refugee's own savings from their employment, are available for purchasing one (or more) of four savings goals: home purchase, small business development, post-secondary education or training, or an automobile for employment purposes. Refugees also receive basic financial training and training focused on their specific savings goal(s).

GRANTEE	CITY	STATE	PROJECT START	PROJECT END	AMOUNT	LOCAL CONTACT
International Rescue Committee	San Diego	CA	9/30/2015	9/29/2018	$214,347	(b)(6) @rescue.org
PARS Equality Center	San Jose	CA	9/30/2015	9/29/3018	$248,795	(b)(6) (b)(6) @parsequalitycenter.org

San Diego - International Rescue Committee $214,317

IRC San Diego is in the second year of a three-year grant period. In its first year, the program recruited 42 clients and families into the program and successfully assisted 13 refugees in purchasing their assets. The organization also provided 149 hours of technical assistance to clients in the pursuit of acquiring their assets.

San Jose - PARS Equality Center $248,795

PEC is the second year of a three-year project period which will end in 2018. The organization has partnered with the local IRC office in order to provide the services to the San Jose area. In its first year, the organization met 100% of its program objectives and obligated $162,500 to be used for matching IDA savings. The program continues to provide financial literacy training, asset-specific training, and partner with organizations which specialize in microenterprise development to meet its other programmatic goals.

7. Microenterprise Development Program

The Microenterprise Development Program helps refugees develop, expand or maintain their own businesses and become financially independent. To equip refugees with the skills and resources they need to become successful entrepreneurs, the program provides training and technical assistance in business plan development, management, bookkeeping, and marketing; credit in the form of micro-loans up to a maximum of $15,000 which is repayable with interest during the project period.

Opening Doors, Inc., International Rescue Committee – San Diego, AnewAmerica Community Corporations, and Pacific Asian Consortium for Employment have the ORR Refugee Microenterprise Development grant in California.

Sacramento - Opening Doors, Inc.,

(b)(6);(b)(7)(C);(b)(7)(F)

Sacramento, CA (b)(6);(b)(7)(C);(b)

(b)(6)

Opening Doors, Inc., was funded $174,000 for five years (09/29/2016-09/30/2021) to implement a Microenterprise Development Project. The project will be implemented in Sacramento and its surroundings. The main goal of the program is to assist newly arrived refugees in attaining economically self-sufficiency by providing with capital and sustained technical assistance.

San Diego - International Rescue Committee (IRC)

(b)(6);(b)(7)(C);(b)(7)(F)

San Diego, CA (b)(6);(b)(7)(C);(b)

(b)(6) (b)(6) @rescue.org

IRC San Diego was funded $162,400 per year for five years (09/29/2016-09/30/2021) to implement a Microenterprise Development Project in San Diego and its surroundings. The main goal of the project is to assist newly arrived refugees in attaining economic self-sufficiency by providing them with loan capital and sustained technical assistance.

Berkeley - AnewAmerica Community Corporation (ACC)

(b)(6);(b)(7)(C);(b)(7)(F)

Berkeley, CA (b)(6);(b)(
(b)(6)

ACC was funded $200,000 per year for four years (09/29/2013-09/30/2017) to implement a Microenterprise Development Project in Berkley San Diego and its surroundings. The main goal of the project is to assist newly arrived refugees in attaining economic self-sufficiency with the provision of capital and sustained technical assistance. As of September 30, 2016, the project has provided 703 hours of pre-loan and post loan technical assistance, made 57 loans for $347834, and created/retained 203jobs.

Los Angeles - Pacific Asian Consortium in Employment (PACE)

(b)(6);(b)(7)(C);(b)(7)(F)

Los Angeles, CA (b)(6);(b)(7
(b)(6) www.pacela.org

Pace was funded $232,000 per year for five years (09/29/2016-09/30/2021) to implement a Microenterprise Development Project in Los Angeles and its surroundings. The main goal of the project is to assist newly arrived refugees in attaining economic self-sufficiency by providing them with loan capital and sustained technical assistance. For FY 2017, PACE's goals consist of providing 850 hours of pre-loan and post-loan technical assistance, making 25 loans for $150,000, create 50 jobs, and leverage $180,000 for the project from other resources.

8. Refugee Agricultural Partnership Program

Grantees are funded in the Refugee Agricultural Partnership Program (RAPP) to develop strategies that incorporate agriculture and food systems to improve the livelihoods and economic self-sufficiency of refugee families, with particular emphasis on newly arrived refugees. The strategies employed by the agencies are aimed towards developing a sustainable and/or supplemental income, improve access to healthy foods and better nutrition, and enhance integration into communities by refugee families. The organizations are required to provide 1) Access to land for agricultural purposes, 2) Training and Technical Assistance, and 3) Farming Production.

Sacramento – International Rescue Committee $99,681

GRANTEE	CITY	STATE	PROJECT START	PROJECT END	AMOUNT	CONTACT
International Rescue Committee	Sacramento	CA	9/30/16	9/29/19	$99,681	(b)(6) @res cue.org

The grantee is in the first year of a three-year project period. While progress for the grant has not been reported yet, the grantee proposed to accomplish the following during its project period:

- Increase refugee knowledge and skills in nutrition and food safety.
- Increase refugee access to land and resources.
- Increase refugee knowledge and skills in agricultural production and business development.
- Increase refugee produce sales of and access to healthy, nutritious, and culturally appropriate foods.

VI. Employment Outcomes

FFY 2016 OUTCOMES (GPRA-AOGP)	
Employability Services (0-60 Months eligible)	
Caseload	6,787
Entered Employments	2,932
Outcome Rate	43%
Cash Terminations	371
Termination Rate	14%
Retentions (90-day)	76%
Average Wage	$11.33

The state exceeded its FFY 2016 Goal for average hourly wage and the percentage of clients entering full time employment and being offered health insurance.

FFY 2016 OUTCOMES (MG)	
Matching Grant	
Reaching 120 Days	749
120-day Self-Sufficient (SS)	466
Outcome Rate	62%
Average Wage	$11.03
Reaching 180 days	774
SS on 180-day	527
Outcome Rate	68%

VII. Major Issues/Concerns

Successful recruitment of eligible participants for TAD services can be difficult, and transportation continues to be a challenge for some refugee job seekers.

- Sacramento County has experienced a significant increase in SIV holders in the last three fiscal years, while funding has not increased at the same pace. This has placed strains in many of the employment, social services, and health services in the county.

- Limited affordable housing.
- Lack of funding, time of funding.
- Lack of adult basic education.
- Rapidly growing number of unaccompanied children granted asylum and not being determined eligible for RCA when ineligible for TANF.

VIII. Program Highlights/Best Practices

- San Diego modified its business practices, which resulted in a more accurate data collection process for refugee employment.
- The California RSIG Program has six school districts participating statewide and provided supplementation wrap around educational services to hundreds of students and families. One best practice is the integration of group discussions lead with a counselor for newly arrived refugee students. This has enabled schools to identify mental health and social adjustment issues in students early on so they can refer the students for additional services if needed. Another RSIG best practice is offering soccer clubs as part of an afterschool tutor and enrichment program. The expansion of soccer has help to relieve student's stress moving to a new country as well as connect students to a supportive network of mentors and teachers.
- The URM program has coordinated with the California Department of Health Care Services to successfully develop a process to ensure California's URM youth are provided appropriate medical services without interruption or undue hardship during their time in the URM and up to age 26.

Appendix A - ORR Funding Overview for FY 2016- California

ORR Funding California- FY 2016	
Cash & Medical Assistance (CMA) [1]	$32,072,684
Social Services (SS) [1]	$8,972,718
Targeted Assistance Formula (TA-F) [1]	$4,582,011
Wilson Fish (WF) [2]	$3,534,100
Refugee School Impact (RSI) [3]	$1,171,426
Targeted Assistance Discretionary (TA-D) [3]	$275,000
Services to Older Refugees (SOR) [3]	$147,052
Cuban/Haitian (C/H) [3]	$122,312
Refugee Health Promotion (RHP) [3]	$203,055
Matching Grant (MG) [4]	$1,691,800
Preferred Communities (PC) [5]	yes
Individual Development Accounts (IDA) [6]	$912,812
Micro-enterprise Development (MED) [6]	$768,400
Family Child Care Microenterprise Development (RFCCMED) [6]	$745,000
Ethnic Community Self-Help (ECS-H) [6]	603,986
Refugee Agricultural Partnership (RAPP) [6]	$85,000
Survivors of Torture (SOT) [6]	$1,659,840
Total	**$57,547,196**

This table represents a snapshot of ORR funding available to date for FY 2016. Amounts may vary as new funding opportunities are awarded and as continuation applications are processed. In addition, amounts may also vary as grantees sub-award funds throughout their network.

1 CMA amounts listed here are for FY 2016 awards to date. SS and TA-F Grant amounts listed here are for FY 2016 allocations listed in the FY 2016 Final Notices; (The TAGF 2nd allocation was amended which resulted in a slightly higher funding amount than was listed on the Final Notice).

2 WF figures are FY 2015/16 awards for use in FY 2016.

3 Funding figures for the State Discretionary grants: TAG-D and RHP FY 2015/16 awards for use in FY 2016.

4 FY 2016 MG funds are awarded to the national Resettlement Agencies, which allocate these funds to their local affiliates. MG funds are awarded on a per capita basis, so the funds available within the state are listed here.

5 FY 2016 PC funds are awarded to the national Resettlement Agencies, which allocate these funds to their local affiliates on a programmatic rather than a per capita basis, so the PC funds available within the state may not be shown on this chart.

6 Funding figures for the IDA, MED, RFCCMED, SOT, ECS-H, and RAPP shown in this table are FY 2015/16 awards for use in FY 2016. These grants are not managed by the state and may be awarded to different organizations within a state.